MISSION

The Irish Council for Social Housing is the national social housing federation of non-profit voluntary and other social housing organisations.

OBJECTIVES

- Promotion of non-profit/voluntary housing for the relief of housing need and homelessness
- Acting as a representative body for affiliated members
- Facilitating the exchange of information amongst members in relation to the planning, provision and management of social housing
- Provision of information, advice, guidance, education, training and research.
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A dysfunctional housing market and homelessness have emerged as one of the priority issues for Irish society and Government. Throughout 2016, ordinary citizens have expressed their concern and dismay over the rise of homelessness, increasingly unaffordable homeownership and the persistent rate of rental inflation. The lack of new housing supply in 2016 has impacted on all tenures and it is very evident that the required 25,000 new housing units per year has not been met. It is very evident that the private construction industry has not delivered at the scale projected in the 2014 Social Housing Plan. In our major urban areas, the lack of supply of new housing has adversely affected the affordability of the private rented sector, which has caused families and single persons to become homeless. The new Government has recognised the priority of the housing and homelessness problem and it published Rebuilding Ireland in July 2016 with a five-pillar programme to address housing supply and homelessness. It included a commitment of €5.3 billion to provide 47,000 social housing units over the next five-year period. This policy has committed to delivering an increased social housing programme built upon new delivery methods and structures to enable the housing targets to be met.

The ICSH has welcomed the Rebuilding Ireland Policy both in terms of its ambition and the recognition of the role of housing associations in achieving the required scale of social housing. Our sector is being asked to deliver nearly 16,000 units over the 5-year period, which is ambitious and a challenge to our sector. The ICSH secretariat is a member of the different working groups that are critical for the delivery of the overall housing programme and we want to be a key partner in the delivery of new social housing. The ICSH recognise that this is a significant challenge for member housing associations in terms of enhancing organisational capacity and housing delivery.

The member organisations of the ICSH have continued to increase the scale of their social housing provision; we currently provide over 32,000 social housing units nationally. The sector provides general needs housing, while also delivering emergency accommodation, long-term supported accommodation for the elderly and housing for persons with disabilities. In 2016, housing associations delivered some 1157 new social housing units. Throughout 2016, with a general election and all the political debate that ensued, there has been little recognition of our contribution to the delivery of new social housing. In total in 2016, our sector provided 1942 homes: 1,157 new units and 785 re-lets for families and single persons. Our sector is working actively to increase the scale of its housing provision and it is evident that there has been a significant increase in applications for SHCEP funding by member associations. The reality is that new housing planned by the sector will not become available until 2018 and over subsequent years, as much of the additional units will be provided through construction. The provision of residential sites by local authorities and other statutory bodies is therefore critical to enabling the sector to deliver new social housing.

The policy and regulatory framework for our sector is at an important juncture. In 2016, the housing association sector came under the remit of the Residential Tenancies Board, bringing about significant change for member associations and their tenants. The ICSH secretariat has worked with its membership and with the RTB to enable a successful transition for registering tenancies, as well as providing advice, guidance and training for all member organisations. To date, some 25,635 tenancies are registered with the RTB. All associations are adjusting, and are learning how best to use the RTB processes for the resolution of landlord and tenant disputes. This has provided more robust process and is to be welcomed. The Housing Regulation Office is now more established and all member associations have had to register and make
returns on their financial performance. The regulation of the sector will become more robust in the coming years, in terms of our governance and performance standards. The ICSH welcomes this regulation as it will provide reassurance to the public that our sector is regulated appropriately, that we are responsible, well-managed bodies and that there is a system and process in place to address and support associations where they may need such assistance. The ICSH also recognises that there is considerable variation between associations regarding their scale and capacity and that the regulatory framework must be customised accordingly. We are aware that legislation is planned for the regulation of the sector and we will review this planned legislation on behalf of the sector.

The ICSH had a very busy year in 2016 as outlined in the activity reports of the different working groups included in this report. The ICSH governance structures have become established and are working well in terms of consultation, consideration of policy matters and decision-making. The ICSH Council meet every quarter, and the ICSH Board meet every two months. To enable improved governance, an Audit and Risk Committee of the Board was established in 2016, and they have met on a number of occasions to review the risk policy, risk register, financial statements and staffing matters.

I would like to thank all Board Directors, Council Members and all representatives on the different working groups for their hard work and commitment to the sector in a setting where there can be political misunderstanding of our role and purpose.

Finally, I would like to acknowledge the support of our key stakeholders in the Department of Housing, Planning, Community and Local Government (henceforth DHPCLG) and local authorities for their support during the year. This partnership approach between the ICSH and the statutory bodies is essential for the achievement of the housing programme detailed in Rebuilding Ireland. As a national federation of housing associations, we recognise that we have an important role in the resolution of the homeless and housing crisis. We recognise the scale of the challenge for our citizens who are in housing need and the diverse roles that we can undertake to deliver a range of new social housing.

Justin O’Brien
President ICSH
**Introduction**

During 2016, the ICSH continued to roll-out the Strategic Plan 2015-2018. A significant amount of ICSH resources was focused on regulatory issues and communicating the work of the sector. The ICSH Structures’ governance, introduced in 2014, comprising a Board with external representatives, a representative Council and Specialist Working Groups of ICSH members is now a key feature of the work of the federation. This is supplemented by ongoing regional, county and one-to-one meetings with members and local authorities, which have been very important in engaging with the membership. There have been different demands from the larger Tier 3 organisations, which have significant ambitions and programmes for new delivery over the coming years, to Tier 1 and Tier 2 members, for whom support has been more focused on compliance, regulation and service delivery. Both the three permanent standing ICSH Working Groups (Development and Supply, Housing Management and Special Needs and Finance) as well as ad-hoc working groups focusing on Tenancies, Rent Structure and the Limerick Regeneration Housing Association Delivery required a considerable amount of support in 2016 from the ICSH Secretariat.

**Representing the Sector**

The ICSH represented the sector on a wide range of national bodies previously linked to the Social Housing Strategy and in 2016 the focus shifted to commitments and structures in the new Programme for Government, and the Government’s new action Plan on Housing and Homelessness, *Rebuilding Ireland*, which was launched in July 2016. The ICSH had spent a considerable amount of time over the past year in informing and promoting the work of the sector with elected members throughout the country. This was particularly important due to the enhanced role of the sector outlined in *Rebuilding Ireland* and ensuring there was buy-in from elected members. The ICSH briefed elected members at a number of local authority Strategic Policy Committees on Housing as well as dedicated seminars including a national event with the Association of Local Government in Ireland (AILG), that represents elected members nationally. A range of written submissions were made by the ICSH throughout the year on specific areas of priority, in additional to attendance at Oireachtas Committees. The ICSH also represented the sector in Housing Europe (the European Federation of Public, Cooperative and Social Housing) and FEANTSA (the European Federation of National Organisations Working with the Homeless). In 2016, the EU supported programme called ELOSH (European Core Learning Outcomes for Integration of Support and Housing), in which the ICSH was a partner, came to an end. The ICSH gained learning from the ELOSH programme, both in terms of administration and outcomes.

With up to 260 members, there were three new housing associations established with a significant number of existing members seeking support on restructuring and organisational change. This form of organisation capacity building to support increased delivery and service delivery will likely be a key role for the sector in the forthcoming years.
“The ICSH spent a considerable amount of time over the past year in informing and promoting the work of the sector with elected members throughout the country.”

Management Board

The ICSH continued to oversee the implementation of the ICSH Strategic Plan 2015-2018 and ensure resources were put in place to meet the commitments in the Strategic Plan, which is always challenging due to limited ICSH resources and a discretionary income. This is an ongoing focus for the Board which now, because of the three-year tenure for members, has greater consistency in its approach. The next round of elections to the ICSH Council are in late 2017 with a new Council and Board to be in place from 2018 for three years.

The ICSH would like to acknowledge the input and participation of ICSH members on the various working groups throughout the year.

Dr Donal McManus

*Chief Executive Officer*
4,400 homes in the development pipeline

25,635 tenancies from 280 Housing Associations are now registered with the Residential Tenancies Board

838 units delivered by housing associations under SHCEP in 2016

3,350 CALF) approvals at end of Q1 2017

71 housing associations representing a total stock of almost 20,000 housing units participated in the Housing Association Performance Management (HAPM) framework in 2016
1,942 Homes off the waiting list in 2016

32,000 homes throughout the country are owned and managed by housing associations

1,157 new builds, leases and purchases for 2016

Loan approvals exceeding €250m from the Housing Finance Agency for more than 1,500 new homes

Almost 600 staff and volunteers working for ICSH member organisations were Garda vetted in 2016
The housing crisis deepened over the course of 2016, with rising levels of homelessness and climbing rents within the private rented sector compounding problems for people in need of a home. Housing associations have been responding to this enduring crisis in a number of ways. Many have been building their capacity to increase their levels of output in response to the Government’s Social Housing Strategy of 2014 and the more recent plan, Rebuilding Ireland, launched in 2016.

Rebuilding Ireland was published by former Minister for Housing, Planning and Local Government, Simon Coveney in July 2016 against the backdrop of this housing crisis. The plan sets out a number of commitments specifically relating to housing associations as well as reconfirming the key role for the sector in the housing system.

The plan takes a more inclusive approach in treating the entire housing market as an inter-linked system, seeking to address all aspects of the housing system: social, affordable, homeownership and private rented housing. It commits the Government to 47,000 social housing units by 2021 with funding of €5.35bn. The plan is based around 5 key pillars. Pillar 1 is targeted at addressing homelessness and sets a target of mid-2017 for phasing out the use of emergency accommodation for families through the use of Rent Supplement, the Housing Assistance Payment, general social housing allocations, Rapid-build homes and a new initiative to acquire 1,600 vacant houses. Based on the fact that the flow into homelessness of families is not stopping, there are valid concerns that this target will not be achieved.

The Plan’s second pillar is one which affects housing associations directly, and which will hopefully lead to significant improvements in the system for delivering social housing. The headline figure of achieving 47,000 homes by 2021 with €5.35bn in funding falls short of the 50,000 recommended by the Oireachtas Committee on Homelessness and Housing but is very welcome nonetheless. However, the ICSH has for some time warned of the impact of blockages and delays in delivering on programmes, which is deflating the efforts being made by housing associations and others to increase the stock of homes.

Two significant moves to bring on new mechanisms for adding to the supply are the Housing Agency revolving fund of €70m, which housing associations are working with as well as the special purpose vehicle from the NTMA, tasked with adding an additional 5,000 units over 5 years.

Rebuilding Ireland: Implications for Approved Housing Bodies

In its submission to the Minister and Government, the ICSH sought specific measures to increase the stock of permanent social housing through strategic use of sites for housing associations, the introduction of a co-ordination unit to improve the current system, support for an SPV for the sector to ensure long-term financing and support for the delivery of special needs accommodation.

The Action Plan does include a commitment to establish a coordination unit for AHBs to be established in the Housing Agency as well as support for an ICSH/sector led SPV to attract new investors into the sector.

Access to local authority lands by housing associations is central to a long-term approach to increasing the scale of social housing delivery overall. Without specific plans in place to allocate lands to housing associations through strategic planning, the reliance on the private market will continue to dictate the pace of delivery of social housing.
In terms of housing for people who are vulnerable in the housing system, such as people with disabilities and older people, the Plan restates existing policies rather than providing any new commitments in these areas.

The ICSH worked closely with members throughout 2016 to effect policy change in the funding and development process for housing associations in order to assist the sector in meeting the challenge to increase delivery.

**Capital Assistance Scheme (CAS)**

A total of 319 homes (42 construction and 277 acquisitions) were delivered under the Capital Assistance Scheme in 2016 providing housing for people with specific needs.

During 2016 there was a CAS Call which led to a number of projects approved throughout the country. However, the CAS approval system was inconsistent across local authorities with delays in communicating with housing associations leading to projects being lost, due to rapid movements in the second-hand dwelling market.

The ongoing CAS construction pipeline is significant with 111 individual schemes to build 1,060 homes. It is a key objective for the ICSH to support the housing associations delivering on these sites to progress their projects as quickly as possible to bring forward this much needed housing for vulnerable households. Owing to the nature of planning and construction, this pipeline will take a number of years to deliver on, and each year there will be new schemes added to ensure there is ongoing delivery of homes by the sector.

“...recognise the key contribution that AHBs have to make to the delivery of housing supports in Ireland, building on their track record in terms of both housing provision and management. The AHB sector has evolved in a short timeframe from the traditional grant-funded model to greater use of a loan finance approach, reflecting the prevailing arrangements in other jurisdictions.”

*Rebuilding Ireland Action Plan on Housing and Homelessness, 2016*
ALONE, Dublin Simon Community, Foscadh Housing Association, North & East Housing Association and St John of God Housing Association achieved certified borrower status from the HFA in 2016.

Social Housing Current Expenditure Programmes (SHCEP)

In 2016, 838 units were delivered by housing associations under SHCEP. There are approvals in place for 3,350 units with CALF associated funding of €190m, drawdown of which has already begun. SHCEP is now a central part of the Government’s social housing delivery programme. It was formally known as the leasing scheme and has since evolved to include long-term leasing by housing associations and local authorities, purchase or construction of units by housing associations, leasing from the NAMA SPV and the mortgage to-rent scheme. Housing associations can access both CALF and Payment and Availability Agreement (P&A) under the programme.

The Capital Advance Leasing Facility (CALF) provides part finance for the purchase or construction costs of units with housing associations borrowing the remainder. The Payment and Availability Agreement can be used by housing associations for long-term leasing or in conjunction with a CALF agreement it can be used towards repaying the borrowing by housing associations to acquire or build new schemes.

Housing associations continue to work to increase their capacity and delivery under SHCEP, which is a key tool for providing social homes.

Mortgage to Rent

The sector continued to operate the Mortgage to Rent scheme which saw 71 homeowners at risk of losing their homes assisted in 2016. The scheme assists homeowners who are suffering under the burden of mortgage debt they are unable to repay and who are at risk of losing their homes. Housing associations purchase the property with the householder staying put and becoming a tenant paying an affordable rent, thus ensuring they can stay in their home paying a rent that is sustainable. During 2016, the ICSH made a submission to DHPCLG on ways to improve the operation of this scheme.

HFA Activity

There was significant growth in housing association activity with the HFA in 2016 with record lending. According to the HFA, a number of key milestones were achieved, including loan approvals exceeding €250 million, loan advances exceeding €100 million, committed financing for the number of new homes exceeding 1,500 and the number of Certified housing associations reaching sixteen.

The HFA now offers Category 2 Certified Body Lending to Tier 2 housing associations or Tier 3 housing associations that are not currently approved Certified Bodies. Loans from a minimum €250,000 per transaction up to an aggregate maximum of €1,500,000 are allowable for property acquisition for the provision of social housing.

The European Investment Bank (EIB) continues to work with the HFA in supporting finance to the sector. Recently, the EIB confirmed support for record new investment in social housing totalling €405 million for the construction and improvement of thousands of properties across Ireland. It is expected that 1,400 new homes will be built and more than 700 properties upgraded in Dublin and across the country under the new initiative, jointly financed with the Housing Finance Agency.
SHAPING POLICY IN SOCIAL HOUSING

Supporting ICSH Members

One of the core functions of the ICSH is to promote and represent the housing association sector in Ireland with the overall objective of improving our social housing system. Our aim is to articulate the role and contribution that housing associations make, and to forge strong partnerships among the many stakeholders with whom we interact. The ICSH is committed to the development of sustainable housing associations and we advocate for continual improvements in the legislative, policy and funding environment in order to achieve this. We also recognise that the sector can achieve more working in partnership and collaboration within the sector and externally. In 2016 the ICSH led a working group of six Tier 3 housing associations to develop an off-balance sheet SPV to provide finance for social housing.

Housing Policy in 2016

The policy environment was busy with the election in 2016, which brought about a change of Minister, and the subsequent publication of a comprehensive housing action plan in Rebuilding Ireland. The ICSH made a substantial submission to Government proposing that the primary focus of the Action Plan should be on increasing the stock of permanent social housing. Our recommendations centred on four key areas:

1. Embed an active land management strategy into the housing system.
2. Reform the social housing delivery system and approval assessment process.
3. Transform the architecture of the private rented sector.
4. Immediate measures to deal with the homelessness crisis.

ICSH Submission on a Housing Action Plan

The ICSH submission on Housing Action Plan was part of a concerted effort to highlight the need for a comprehensive approach to housing issue in Ireland, and in particular the need to reform the social housing delivery system and approval assessment process. The submission was developed in close collaboration with the Minister for Housing and the Department of Housing, Planning, Community and Local Government. The submission highlighted the importance of increasing the stock of permanent social housing, and proposed a range of measures to achieve this, including:

- Increased investment in social housing
- Simplification of the approval assessment process
- Improved coordination between social housing and affordable housing
- Strengthened and resourced housing associations
- Enhanced homelessness prevention and early intervention strategies

The ICSH submission was well-received and helped to shape the final Housing Action Plan, which was published in 2017.
ICSH Policy Activity, Submissions and Stakeholder Briefings in 2016

The ICSH made a number of submissions in 2016 in response to policy developments that impact on the social housing landscape. These are available to download at www.icsh.ie.

- Election 2016 Briefing
- Submission to the Dáil Committee on Housing and Homelessness
- Briefing to Minister Simon Coveney
- Briefing to Minister Damien English
- Submission on a Housing Action Plan
- Submission on Part V Guidelines
- Submission on the Review of Processes and Procedures for Approving and Advancing Housing Construction Projects
- Pre-Budget Submission 2017
- Submission to the Department of Social Protection on Budget 2017
- Submission on the Outline of the European Pillar of Social Rights to the Department of Jobs, Enterprise & Innovation
- Submission on a Strategy for the Private Rented Sector
- Submission on the Rental Housing Regulations
- Submission on the Mortgage-to-Rent Review
- Input to the HSE Housing Manual for Service Providers
- Inputs to the DCC Housing with Support Pilot Project
- Input to the Development of the Communications Protocol

Stakeholder engagement

The ICSH met with Minister Simon Coveney to discuss the role of housing associations in Rebuilding Ireland, presented to the Oireachtas Committee on Housing and Homelessness, and gave a series of presentations to Local Authority Housing Strategic Policy Committees. The ICSH also delivered a CPD for Elected Members at the end of 2016. The ICSH sees national and local elected representatives as key partners in the delivery of social housing, and thus prioritised improving communications with this stakeholder group in 2016.

Presentations by ICSH staff on behalf of the housing association sector to local authority Housing Strategic Policy Committees:
- Dublin City Council
- Fingal County Council
- South Dublin County Council
- Roscommon County Council
- Louth County Council
- Meath County Council
- Clare County Council
- Westmeath County Council
- Kildare County Council
- Kilkenny County Council

Research

- Tenant Experience Survey
- Quarterly Development Survey

Member briefings

- RTA Advice Notes
- Governance and Housing Management Toolkit
- Briefing Note on Capacity Legislation

Media Engagement

The ICSH issued 14 press releases and opinion pieces in 2016. Over this period, there were at least 40 broadsheet, tabloid, regional and online newspaper references to ICSH and our promotion of the housing association sector. Television and radio interviews included: UTV, RTE Radio 1 Drivetime, Today FM, Newstalk and numerous regional stations.
Development & Supply Working Group 2016

The role of the Development & Supply Working Group is to assist the ICSH Council and Board in formulating and reviewing policies relating to the development and supply of housing. The working group undertook a specified work programme directly reporting to the ICSH Council and in 2016 the working group met on four occasions.

The group’s workplan mirrored the policy areas and commitments outlined in the Social Housing Strategy relating to the development by housing associations and this was updated mid-way through the year to reflect the Government’s new Housing Plan Rebuilding Ireland. The focus of the working group was to primarily identify the issues faced by the sector in the ramping-up of output and to propose solutions that could be introduced to improve the conditions under which housing associations can develop social housing more quickly. The following development policy issues were addressed and progressed by the working group in 2016.

Funding and Delivery Issues

There was a Capital Assistance Scheme (CAS) call undertaken in 2016. The ICSH worked closely with DHPCLG on issues arising out of the CAS call process over the past number of years including associated difficulties and delays that are a continuing source of concern. The process for the CAS call was altered in 2016 to address problem issues identified with earlier CAS calls. However, there remains issues with how the scheme is administered. The ICSH has reported these delays and inconsistencies within the system to DHPCLG, and continue to work in partnership to improve the process. The CAS scheme is vital in meeting the needs of more vulnerable social housing applicants including homeless, elderly and people with disabilities.

Rebuilding Ireland

In July 2016 the Minister for Housing published the new action plan for housing and homelessness Rebuilding Ireland. This strategy built on the previous Government’s Social Housing Strategy. Within the new Plan there are targets for the housing association sector that will be significant, in particular to delivering over 15,500 new social housing homes by 2021. The working group will closely monitor this Strategy and the work of the sector in meeting the targets within it, which are challenging.

The ICSH made a submission to DHPCLG in November 2016 outlining the ongoing issues with processes and procedures for housing construction projects. There are significant delays experienced by housing associations in construction projects, which slows down the provision of housing to vulnerable households.

One of the commitments in the new Plan was the creation of a coordination unit to provide a ‘one-stop-shop’ to support housing associations with better coordinated delivery under the various mechanisms across all local authority areas. This unit will be a key support for housing associations in meeting the targets set down in the action plan.

Rebuilding Ireland made a commitment to develop a National Vacant Housing Re-use Strategy that will target vacant properties for the delivery of social housing and housing generally. The ICSH is supporting this Strategy and Housing Associations will be involved in this through schemes such as the Repair and Lease Scheme. In 2016 a number of housing associations began work on the pilot Repair and Lease Scheme.

Multi-Annual Development Programme

The ICSH made a proposal for a new approach to funding for the sector to DHPCLG through the introduction of multi-annual funding. The existing funding scheme relied on a scheme by scheme process whereby housing associations could only apply for funding on a project basis. DHPCLG sought applications during the year in order to trial this approach, which will be allocated to five housing associations in 2017/18. This will initially apply to CALF funding for the sector.

Development Survey

The ICSH quarterly development survey, which the working group members participate in, has assisted the ICSH in considering targets for the sector for the coming years through providing data on the development pipeline of members.
Communications Protocol between Local Authorities and Housing Associations
The ICSH worked with the Dublin Social Housing Taskforce on a communications protocol between local authorities and housing associations. The purpose of the protocol is to provide a transparent process through which local authorities can engage with housing associations for the delivery of social housing. The protocol is now established in a number of local authority areas, including the four Dublin local authorities, as well as Waterford, Wicklow, Meath, Galway and Kerry.

Part V issues
Delivery under Part V had all but collapsed in recent years with as little as 64 units delivered under the scheme in 2015. In 2015 the legislation was changed reducing the requirement that 20% of a housing scheme be used for social housing to just 10%. This will inevitably have a long-term effect on the housing system with lower levels of social mix and represents short-term thinking. The ICSH made a submission to DHPCLG on the draft Guidelines for implementing Part V emphasising the role for housing associations in delivering Part V schemes. As activity in the private house building sector increases, so too will the number of Part V units, and housing associations are poised to partner with local authorities and developers on such schemes.

Private Rental Sector Strategy
The ICSH made a submission to DHPCLG on the strategy for the rental sector. In its submission, the ICSH advocated for the introduction of an intermediate affordable rental model to promote the development of mixed tenure neighbourhoods. The future of the rental sector has become more concerning as rising rents and limited supply has left many in the private rented sector vulnerable, particularly those at the lower end of the market. In addition, many households attempting to access housing with a Housing Assistance Payment (HAP) have found the market too limited and their options too few.

Design Team Framework Panel
In 2016, the Office of Government Procurement (OGP) established a Framework Agreement for Integrated Design Team Services to support the Social Housing Strategy. The new framework can be used by Local Authorities and housing associations in the delivery of social housing projects. The ICSH was involved in this initiative. Framework members will be able to deliver full, integrated design team services, led by an architect. The services will include: quantity surveying, mechanical and electrical engineering, structural engineering and supervisor design processes. The feedback from housing associations that have used the panel so far have been very positive, praising the speed of the process and assistance provided by the OGP.

Mortgage to Rent
The mortgage-to-rent scheme is aimed at providing a solution to home owners in mortgage distress who are at risk of repossession. Housing associations have used this scheme to assist such households who become tenants of the housing association remaining in their homes. In 2016, 71 households were assisted through this scheme. There was a review of the scheme in 2016, and the ICSH made a submission in which we highlighted the need to streamline the process to make participation less difficult.

Seminar on CALF Funding
The ICSH held a seminar on CALF on the 28th November 2016 in the Ashling Hotel with over 70 delegates in attendance. The purpose of the seminar was to provide detailed guidance on the working of the CALF scheme. Speakers were from DHPCLG, the Housing Agency, Housing Associations and local authorities. The overall objective is to increase the use of the CALF scheme thereby expanding the delivery programme by housing associations through greater understanding of how CALF operates.
Tier 3/HFA Approved Working Group 2016
During the year a working group of larger housing associations (Tier 3 and those with HFA Approval) met to discuss the impact of some of the major policy changes taking place including Rebuilding Ireland, regulation and delivery issues. Also, the ICSH worked with six Tier 3 housing associations on a project to establish off-balance sheet financing through an SPV. This ad-hoc working group retained PWC as advisors to develop this financing vehicle.

Finance Working Group
The Finance Working Group convened its first meeting in February 2016 and met a further two times throughout the year. These meetings were in addition to the highly successful Finance Conference held in October.

Financial Audit of Homeless Services
Work has commenced on a financial audit of homeless services that is intended to produce a full reconciliation of the financial returns made by each respective organisation under their Service Level Agreement with the Contracting Authority (DCC/DRHE) against the respective organisation’s own financial records. The level and detail of information required was discussed among members and concerns were raised that there was no reference to regulatory reports from the Housing Regulator, causing a level of duplication.

Relevant Contracts Tax (RCT)
The clarity around RCT and the two thirds rule was examined by the working group. In general, there was agreement that if there were parts involved or if materials were ‘physically being added’, then the service would be included. Members are referred to ICSH and Revenue guidance.

Off Balance Sheet Funding – Special Purpose Vehicle (SPV)
A working group within the ICSH continues to meet to identify off balance sheet funding models through which housing associations can borrow without impacting on general government debt. Specialist advice is to be obtained and funding options – including via the Irish League of Credit Unions – are being explored. Members see this as having medium/long-term benefit.

Financial Regulation
Issues raised by working group members following the Tier 3 pilot of the Financial Standard are being reviewed as part of the conclusion of the Financial Pilot evaluation. The next phase of piloting relates to Tier 2 organisations.

Statement of Recommended Practice (SORP) Working Group
SORP meetings continue with much of the discussion centering on accounting for pension schemes in the UK, accounting for multi-employer pension schemes as well as the implementation of FRS102. Accounting for financial instruments under FRS102 would be more complex than what is available on the ROI market. Brian Nevin has taken up the place on the SORP group on behalf of the Regulation Office along with Anne O’Meara of Circle Voluntary Housing.

Common Differential Rent Policy
Members highlighted the need for the sector to look at developing a rent policy given the disparity in rents across the country and the reliance on rents for future maintenance of properties. Led by the ICSH Housing Management & Special Needs Working Group, a Rent Policy Sub Group has been established [See Development of a Common Rent Framework for the Sector below].

2016 Housing Finance Conference
The ICSH Housing Finance Conference, backed by AIB, took place in the Newpark Hotel, Kilkenny on 20th-21st October 2016. Since its establishment in 2008, it has grown from strength-to-strength and has been to the forefront in addressing the significant changes in the financial operating environment for housing associations.

The 2016 Conference explored the provisions within the Government’s recently published Action Plan, Rebuilding Ireland, and addressed and linked the Financing, Delivery and Management challenges in meeting expectations and ambition towards a more appropriate housing supply. In fulfilling delivery requirements, the conference explored new state funding investment, loan finance
mechanisms, including lender requirements, while also addressing off-balance sheet requirements. With high delivery expectations, the conference linked financial arrangements to explore a range of delivery options to accelerate provision with key stakeholder perspectives from both the public and private sector on potential collaborative and supportive delivery arrangements, and the need to deliver value for money. The conference explored housing management practices in meeting special needs accommodation provision and also asset management requirements from regulatory and operational perspectives, drawing on good practice and experiences from Ireland and abroad.

Housing Management and Special Needs Working Group
The Housing Management and Special Needs working group supports the ICSH Council and Management Board in developing and reviewing policies relating to housing management in general and with particular regard to the management of housing for older persons, people with disabilities and homeless households. Relevant legislation is also reviewed and considered by the group as well as the development of innovative solutions and housing management support.

The group agreed a workplan for 2016, reflecting the priorities and expectations for housing associations under the Social Housing Strategy and other strategic objectives for the sector. The working group has since adapted their workplan and aligned this with the priorities under Rebuilding Ireland, launched in July 2016. The Housing Management and Special Needs Working Group met on four occasions in 2016 and the following areas were progressed by the group.

Development of a Common Rent Framework for the Sector
Housing Associations have operated a differential rent system since the introduction of the Capital Loan and Subsidy Scheme (CLSS). Since the termination of the Capital Loan and Subsidy Scheme (CLSS) in 2010, housing associations have been using the Capital Advance Leasing Facility along with a Payment & Availability (P&A) Agreement arrangement as a delivery mechanism for family housing. In availing of a P&A payment, each housing association is obliged to apply the differential rent scheme of the particular local authority resulting in a number of ICSH members administering, in some cases, over 32 different rental schemes across the country.

In March 2016, with a lack of progression on the national rent framework, ICSH members came together to undertake in depth analysis, from a housing association perspective, on a common rent framework for the sector. Members of the group included representatives from Tier 3 and Tier 2 organisations and met eight times. Group members from the Housing Management and Finance Working Group also contributed. Members of the group undertook a significant level of internal research and analysis to inform each element of the proposal and the ICSH wish to thank the members for their commitment to the group.

A general proposal was agreed with consensus on the majority of issues and the framework will be progressed in the context of the commitment by DHPCLG to review the disparate system of differential rents (action 5.2 Rebuilding Ireland).

Impact and implementation of the Residential Tenancies (Amendment) Act
The working group provided input and advice on the roll-out and transition of housing associations under the Residential Tenancies Amendment Act, commenced on 7th April 2016. As well as advising on the practical arrangements of registration, the input of the group was invaluable in reviewing the legislation and highlighting areas where there may be anomalies or unintended consequences. The working group reviewed guidance notes developed by the ICSH on a range of areas impacting members.
Implementation of the National Housing Strategy for People with Disabilities

A key focus of the group was monitoring the implementation of the Housing Strategy for People with Disabilities, in which housing associations are identified as the key delivery mechanism for housing for people with disabilities. Following the introduction of Circular 45/2015, which clarified the process and requirements for CAS proposals for housing for people with disabilities, the working group members provided invaluable input into identifying issues following the CAS call in 2016.

A briefing note on the Assisted Decision Making (Capacity) legislation was also developed by the ICSH with input from members of the group and circulated across the membership.

Voluntary Regulation Code

The working group provided practical examples to the secretariat on the roll-out and impact of the new regulatory framework in the first and second assessment cycle. The insights from members informed the meetings between the ICSH and the Housing Regulation Office with areas of duplication being flagged, issues around the movement from Tier 1 to Tier 2 and the administrative requirements of the regulatory return for members without staff.

Stock Condition Guidance and Active Asset Management

A key requirement of the Voluntary Regulatory Code is for all housing associations to undertake stock condition surveys to ensure an appropriate level of funding provision is being made through a sinking fund for future maintenance of stock. The ICSH commissioned Stock Condition Surveys of six different schemes across the country reflecting the profile of the sector and a CPD was held in April 2016 to present the findings and provide an overview of what members should consider when planning and undertaking a stock condition survey.

Members provided input into the requirements under the Voluntary Regulation Code (VRC) and the guidance required. An Asset Management Working Group has subsequently been established to encourage collaboration and sharing of best practice in this area.

Housing for Older Persons

The working group members fed into the ICSH on the principles that should underpin a model of housing with support being developed in Dublin City Council (DCC). Given the significant experience and track record that housing associations have in providing and managing supported housing for older people, the ICSH could draw on many examples that were used for site visits to brief DCC Steering group members.

Members inputted into an ICSH paper on how housing associations demonstrated that better value for money can be achieved in preventing early admittance to hospital or nursing care. The ICSH used this paper to highlight, as an election issue, the need for an ‘Assisted Independent Living Funding Mechanism’, similar to Supporting People in Northern Ireland which can be accessed by housing associations to provide housing related support to tenants.

Actions on Homelessness

Members with specific expertise on the delivery and management of housing for formerly homeless households used the working group forum to raise specific issues in this area. The roll-out of Housing First, the financial audit of homeless services and actions following the Minister’s Forum on Homelessness in March 2016 were all raised through the working group and actions agreed where necessary. The ICSH then highlights difficulties and proposes solutions through the Implementation Advisory Group and the Dublin regional Homeless Consultative Forum.

Tenant Experience Survey

Working group members assisted in the development of the first ever Tenant Experience Survey which captures tenant views on:

- their overall satisfaction with accommodation and service;
- rating their housing association performance in key areas and tasks (such as repairs);
- their experience of local housing issues; and to
- evaluate the effectiveness of tenant support services where relevant.

This survey is being used to promote the positive experience of tenants and the expertise housing associations have developed in the provision of housing management services.
Tier One Working Group

In 2016 the Tier One Working Group continued its input into identifying and examining issues of relevance particularly for smaller associations. The main areas of work for this group focused on issues around regulation, governance, board renewal and encouraging collaboration, and led to the publication of a Governance and Housing Management Toolkit in early 2016. The working group also focused on advocating for appropriate regulation for the volunteer-only associations in the sector and raised several concerns regarding the impending introduction of the Residential Tenancies (Amendment) Act 2015 for the sector.

The group identified further education and support regarding the use of and provision for sinking funds as a key issue, and guidance is currently being finalised taking account of new regulatory requirements from the Housing Regulation Office.

A well-attended seminar for Tier One associations was also held in September 2016 with a focus on financial governance through the input of Tony Quinn of The Wheel, issues facing voluntary boards by Justin Moran of Mazars and stock condition surveys by Paula Kenny, ICSH Housing Development Officer.

The work of this group has continued into 2017, with Tier One representatives continuing to advocate on these issues.

Communications Working Group 2016

The ICSH first established an ad-hoc Communications Working Group in 2012 to developing the ICSH Communications Workplan. Subsequently, a comprehensive communications plan was agreed and a programme of activity undertaken. In July 2016, the ICSH recruited an Information and Communications Coordinator to assist in the implementation of the Communications Plan and programme of activity as well as the re-establishment of the Communications Working Group.

The terms of reference for the group include the review and update of the ICSH Communications Plan, agreeing consistent messaging to articulate the role of housing associations, identifying areas for planned promotion in 2016-2017, reviewing ICSH communications practice with members and discussing medium-term strategy for consideration by ICSH members, Council and Board.

The Communications Working Group consists of communications and policy staff representing ICSH members from all three Tiers and the group met for the first time on 2nd November 2016. Acting on the terms of reference, members agreed to initially: review the draft communications strategy; discuss the sector’s language and terminology with a view to advancing agreed core messaging; frame a robust response to the government’s rental strategy and review how the organisation communicates with members.

The communications working group will continue to meet on a quarterly basis to advance the terms of reference and develop strategies to more effectively communicate the housing association sector.
ICSH Representation on National and International Bodies 2016

- Residential Tenancies Board: Board Policy; Finance Committee; Legislative, Practice and Procedure Committee; Research, Education and Awareness Committee; Stakeholders Group
- Rebuilding Ireland Structures: Oversight Group; Project Board; Pillar 2 Project Group; Dublin Task Force; Cork Delivery Group
- Housing Agency: Board; Audit & Risk Committee
- National Housing Strategy for People with Disabilities: Housing Subgroup; Fingal DCC; Housing and Disability Steering Groups (HDSGs); Mental Health and Community Living Task Force
- HIQA: Service Providers Forum
- Dublin Regional Homeless Executive Joint Consultative Forum: Joint Homelessness Consultative Forum; Implementation Advisory Group (IAG)
- Older People: Age Friendly Alliance; DCC Housing for Older People Group
- Community and Voluntary Pillar: Secretariat
- Dublin City Council: Housing Strategic Policy Committee
- National Economic and Social Council (NESC) 2016

**European Bodies**
- Housing Europe: Housing Europe (formerly Cecodhas) is the European Federation of Public, Cooperative & Social Housing
- Feantsa: European Federation of National Representative Organisations working with the Homeless
ICSH Conference 2016: Financing for Delivery and Management

The ICSH Housing Finance Conference, backed by AIB, took place in the Newpark Hotel, Castlecomer Road, Kilkenny on 20-21 October 2016. The 2016 programme included presentations, discussion and debate from more than 40 speakers. More than 230 delegates attended the two-day event.

The Conference explored the provisions within the Government’s recently published Action Plan, ‘Rebuilding Ireland’, and addressed and linked the Financing, Delivery and Management challenges in meeting expectation and ambition towards a more appropriate housing supply. The conference also explored housing management practices in meeting special needs accommodation provision, and also asset management requirements from regulatory and operational perspectives, drawing on good practice and experiences from Ireland and abroad.

A number of videos, specially commissioned by ICSH, were showcased at the conference. The videos profile the work of some of our member organisations and are available on the ICSH website and YouTube account.

Group Insurance Scheme

A group insurance facility for ICSH members was introduced in 2004 as a response to the escalating insurance costs within the sector. It offers greater flexibility in property and liability cover as well as catering for a wide range of additional activities such as community and day centres, the provision of meals, outreach services and crèche and playground facilities. With over 200 affiliated ICSH members availing of the scheme, the arrangement offers a substantial reduction in insurance costs and an ongoing review of insurance requirements for all members. The scheme is administered by BHP Insurance and underwritten by Allianz.

Garda Vetting

The ICSH moved over to e-vetting in May 2016 and 583 applications were processed in 2016. Almost 600 staff and volunteers working for ICSH member organisations have been Garda vetted. In September 2016, the ICSH requested consent for an additional liaison person (formerly known as authorised signatory) from the National Vetting Bureau, and Mairéad Holohan undertook training to become a liaison person in November 2016.
Education and Training

Certificate for the Housing Profession

The ICSH and the Chartered Institute of Housing (CIH) teamed up again with a second intake of students to run the CIH Level 4 Certificate for the Housing Profession course in Dublin, which began in September 2016. The qualification ensures an understanding of the essential aspects of housing strategy, policy, law and finance, as well as the context for providing housing management services.

The course offers the following modules:

• Housing management services
• Housing law
• Housing need, demand and supply
• Housing policy
• Housing economics and finance
• Managing people

National Housing Training and Development Programme (NHTDP)

The National Housing Training and Development Programme (NHTDP) is an initiative to coordinate the actions of the main bodies responsible for the development and implementation of housing policy in Ireland. As part of this, the Institute of Public Administration (IPA) ran a two-day training course, Social Housing Fundamentals for Approved Housing Bodies. The course aims to provide housing practitioners with a detailed overview of the policy, legislative, regulatory, funding and operational framework in which housing associations operate. The ICSH delivered day two of this training, which focused on housing management and development, regulation, legislation and the future of the housing association sector. The ICSH look forward to continuing involvement with the NHTDP and working in partnership with training providers in the sector to deliver high quality training programmes in the future.

Seminars

The ICSH held seminars for over 300 delegates in 2016 on asset management, supported housing, the Residential Tenancies Act, a Tier One Members’ Seminar, Partnership Working with Elected Members, Social Housing Fundamentals for Approved Housing Bodies and CALF. In addition, eight information sessions were delivered on funding processes for new social housing construction projects relating to both CAS & CALF. These were held regionally, and in collaboration with DHPCLG. Over 60 member organisations were represented at these events.

The DECLG information sessions were held in Dublin, Ballina and Wexford, and the ICSH were asked to assist in coordinating participation from housing association representatives along with local authority staff.

The ICSH CPD Seminar Asset Management: From Stock Condition Survey to Sinking Fund Provision, focused on the findings from a comprehensive stock condition survey carried out on a sample of our member schemes, setting out the key elements to include within a stock condition survey in addition to exploring a methodology to apply in setting maintenance costs and timelines for future works.
The Partnership Working for Housing Associations and Local Authority Elected Members event, held in October 2016, featured speakers from both local authorities and from housing associations discussing the way both sectors can work together over the coming months and years to help deliver housing solutions. Partnership working between the two sectors has been very important in the last few years and will be more vital than ever in the coming years with ambitious delivery targets outlined in Rebuilding Ireland. The day also featured visits to housing associations schemes that have been successfully delivered through a process of partnership with local authorities.

October’s supported housing seminar looked at the impact of current policy on supported housing for housing practitioners, supporting people with dementia to live in their own homes, the issue of stress management and compassion fatigue for front-line staff and the impact of the Assisted Decision-Making (Capacity) Act 2015.

A very well attended seminar in November, with more than 70 delegates from housing associations and local authorities in attendance, examined the Capital Advance Leasing Facility (CALF) scheme, the application and assessment processes, the CALF financial model and the role of various stakeholders in the scheme. The seminar welcomed speakers from the Housing Agency, DHPCLG, housing associations and local authorities.

ICSH Regional Meetings

The ICSH held a series of regional and county meetings across the country (including meetings in Dublin, Cavan, Letterkenny, Tullamore, Claremorris, Cork, Clare and Kilkenny). The meetings provided the ICSH with an opportunity to update members on current issues impacting the sector and in doing so we obtained valuable feedback from operational perspectives. The issues and questions raised were documented and taken forward for further discussion at ICSH Board/Council level, at various ICSH internal and external Working Groups and Committees in addition to raising issues directly with the Residential Tenancies Board and DHPCLG.

European Neighbours’ Day

2016 marked the 16th anniversary of the event. European Neighbours’ Day spans 36 countries with over 20 million people taking part in the celebrations, the aim of which is to bring neighbours and local people together and encourage community links. The ICSH promotes the event and asks members to mark the day here in Ireland by hosting an activity. In 2016, European Neighbours’ Day was held on Friday, May 27th and housing associations throughout the country held events such as tea parties, barbecues, children’s activities and more.

Examples of European Neighbours’ Day events held by ICSH members included:

- Respond! hosting a BBQ for Respond! residents and staff at Johns College, Waterford.
- North & East Housing Association, in conjunction with the local Connect Family Resource Centre, hosted a fun-filled day in Moneymore, Drogheda, Co Louth. The residents of McArdle Green and the surrounding community came out in force to take part in the sports day and family picnic.
• Clanmil Ireland celebrated Neighbours Day 2016 on May 27th 2016 in Claddagh Park. All residents were invited to a party in the estate to celebrate and enjoy an opportunity to spend time together.

Housing Association Performance Management (HAPM)

The ICSH are pleased with yet another excellent response rate for HAPM in 2016. 49 housing associations provided information throughout the year, covering 18,790 tenancies. The 2016 results continued to show very good levels of performance management in the sector demonstrating housing associations’ commitment and expertise in delivering high quality housing management.

HAPM remains a vital tool for demonstrating the consistently high-quality management provided by the housing association sector and ICSH members, particularly now with a greater focus on governance, compliance and regulation in the housing association sector.

Tenancy Registration Support Service

In 2016, the ICSH provided a dedicated service to members to assist them with the requirements of the Residential Tenancies Act 2015, which, on 7th April 2016, brought Approved Housing Bodies under the remit of the Residential Tenancies Board (RTB). This service provided assistance and support with the registration process, the RTB dispute process, assistance with the practical application of the legislation, delivery of information seminars and the production of several guidance documents on various aspects of the Act. The main output of this service was the registration of 26,000 tenancies from housing associations across the country.

Governance Support and Consultancy Service

The ICSH provide a dedicated service to members who wish to review their governance structures or processes on a consultancy basis. Through the service, the ICSH undertakes tenant satisfaction surveys, organisational reviews and policy and procedure reviews. A range of projects were undertaken throughout 2016 to assist members on specific issues.

Impactful Communications 2016

The ICSH filled the position of Information and Communications Coordinator in July 2016. This new post reflects the enhanced role for ICSH in communicating the efforts of the housing association sector to scale-up its delivery of social homes and to ensure that this is reflected in the national discourse on housing. The appointment is timely, as the sector positions itself to ramp-up capacity by almost 50% over the next five years in line with the social housing ambitions of Rebuilding Ireland.

As a membership body, we have continued to keep affiliated members up to date on policy, legislative, funding and governance changes as well as providing information on upcoming events by email and through our website and social media platforms.

Members continued to receive monthly eBulletins along with quarterly newsletters in 2016, and the enhanced role for the sector was also reflected in greater demand for information from the media and the public across ICSH communication platforms on the role of housing associations.

Digital Media

Website: We had 47,271 unique users visit the website in 2016. This is an increase of almost 10% on 2015.

Social Media: The ICSH set up a Twitter account in August 2011, with 400 followers by March 2015. By the end of 2016, on-foot of a significant increase in social media engagement, the ICSH Twitter account had attracted more than 1,100 followers, including leading national and international housing commentators, housing agencies and NGOs.
NEWLY BUILT, FINISHING THE UNFINISHED, UPGRADED, AND SPECIALLY DESIGNED HOUSING: MEMBER ACTIVITY 2016

**Respond: Lucan, Dublin**
14 new social housing units in Moy Glas in Lucan accommodating 14 families (including 58 children) who were previously on the South Dublin County Council housing list.

**Leighlinbridge Housing Association:**
Leighlinbridge, Carlow
15 houses for older people with open-plan kitchen, living, and dining area and two bedrooms launched in 2016.

**Oaklee Housing: Tallaght, Dublin**
44 two-bed apartments and a one-bed apartment at Pairc Na Greine, Springfield, Tallaght.
North & East Housing Association: Ardmore, Bettystown, Meath
18 new homes leased from NAMA for use as Social Housing

Society of St Vincent de Paul: Foxford, Mayo
Eight two-bed units for the elderly designed with consideration to changing mobility and accessibility for tenants

Clúid Housing: The Granary, Macroom, Cork
An unfinished site transformed into two- and three-bed homes for 29 families

Clúid Housing: Seabury Lawns Mornington, Meath
A turnkey development of 25 two- and three-bed family homes
Túath Housing: An Riasc, Finglas, Dublin
49 new homes in An Riasc, Finglas and 68 in Thornwood, Beaumont comprising 95 no. two-, three- and four-bed houses and 22 no. two- and three-bed apartments and duplexes

Túath Housing: Castlemanor retirement Village, Cavan
30 secure and comfortable units for those in need of a home in the over 55 years category

Túath Housing: Church St., Dundalk, Louth
10 apartments providing transitional homeless accommodation and support services

Clúid Housing: Radharc Bhinn Ghuaire, Letterfrack, Galway
13 single-storey houses specifically designed for older people
Three developments selected for the SEAI Better Energy Community Scheme 2016 upgrade works:
An Chearnóg, Dundalk, Louth;
Bóthar Chroinn, Dundalk, Louth;
Killegland Crescent, Ashbourne, Co. Meath

Oaklee Housing: Abbey Village, Kilmacrennan, Donegal
Oaklee Housing & Donegal HSE managing 18 flats for sheltered/supported housing, 3 x group homes (15 bedspaces) for learning disability, 45 properties for singles, families and elderly
Anew Accommodation Services: Swords, Dublin
Four-bed home for homeless women

Galway Simon: Túi Bhriain Apartments, Shantalla, Galway
Renovation of four two-bed apartments to offer transitional housing to young people aged 18-25 who are homeless or at risk of homelessness

Respond! Housing Association: Family Hub, High Park, Drumcondra, Dublin
Comprising 34 individual units, High Park is the first Respond! Family Hub

Respond! Housing: Johns College Waterford
Renovation of a derelict building, John’s College Waterford. The development consists of 57 one-bed apartments and a 10-bed group home

Sophia Housing: Sean McDermott St, Dublin
18 one-bed apartments catering for homeless couples with complex needs
The first meeting of the newly elected ICSH Board post-EGM October 2014 took place on 19th March 2015. The three External Members joined the Board from 30th April 2015. The tenure for all continues until end 2017.

**ICSH Board elected members for three-year tenure 2015-2017**

**Tier 1**
- Molly Buckley
  - Leinster/South East
- Pat O’Connor
  - West/North West

**Tier 2**
- Tina Donaghy
- Pat Doyle

**Tier 3**
- Justin O’Brien
- Neil Bolton

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**ICSH Board Meeting Attendance Record 2016**

<table>
<thead>
<tr>
<th>Board Meetings 2016</th>
<th>Justin O’Brien</th>
<th>Molly Buckley</th>
<th>Neil Bolton</th>
<th>Tina Donaghy</th>
<th>Pat Doyle</th>
<th>Pat O’Connor</th>
<th>Oliver O’Loughlin</th>
<th>Aoife Walsh</th>
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A – Apologies
ICSH Council Members Attendance Record 2016

The inaugural meeting of the ICSH Council, comprising the representatives elected post – EGM October 2014, took place on 21st January 2015 with three subsequent meetings in 2015, and four meetings in 2016. The tenure will continue until end 2017.

<table>
<thead>
<tr>
<th>Name</th>
<th>Tier Representative</th>
<th>Member Organisation</th>
<th>Feb 24th</th>
<th>May 11th</th>
<th>Sep 7th</th>
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A – Apologies
### Finance Working Group Attendance 2016

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<tr>
<td>Michael Rafferty – Oaklee Housing Trust</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Avril Simcox – Clanmil Ireland</td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
</tbody>
</table>

### Development & Supply Working Group Attendance 2016

<table>
<thead>
<tr>
<th>Meetings 2015</th>
<th>Jan 27th</th>
<th>April 20th</th>
<th>Sept 21st</th>
<th>Nov 30th</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kevin Lunny, St John of Gods HA (Chair)</td>
<td>✔️</td>
<td>A</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Tina Donaghy, Fold Ireland</td>
<td>A</td>
<td>✔️</td>
<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Vincent Keenan, North &amp; East HA</td>
<td>✔️</td>
<td>✔️</td>
<td>A</td>
<td>✔️</td>
</tr>
<tr>
<td>Denise Doorly, Clanmil Ireland</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Parag Joglecar, Respond HA</td>
<td>✔️*</td>
<td>A</td>
<td>✔️*</td>
<td>A</td>
</tr>
<tr>
<td>Patricia Cleary, HAIL</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Fiona Cormican, Cluid Housing</td>
<td>✔️</td>
<td>✔️*</td>
<td>A</td>
<td>✔️</td>
</tr>
<tr>
<td>Sinéad McCallion, Sophia HA</td>
<td>✔️</td>
<td>✔️</td>
<td>A</td>
<td>✔️</td>
</tr>
<tr>
<td>Martin Loughran, Tuath Housing</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️*</td>
<td>✔️</td>
</tr>
<tr>
<td>Gene Clayton, The Iveagh Trust</td>
<td>A</td>
<td>✔️</td>
<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Pat Costelloe, Circle VHA</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Niall Sheridan/David Brown, Oaklee Housing Trust</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>A</td>
</tr>
<tr>
<td>Sandra Fitzgibbon/Evelyn Hyder, Dublin Simon</td>
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<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Robert Reid, Sue Ryder Foundation</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>A</td>
</tr>
<tr>
<td>Philip Clarke, Focus Ireland</td>
<td>A</td>
<td>✔️</td>
<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Michael Goulding, Novas</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
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</tr>
</tbody>
</table>

_A – Apologies
* Representative attended_
### Housing Management & Special Needs Working Group Attendance 2016

<table>
<thead>
<tr>
<th>Name</th>
<th>Jan 27th</th>
<th>April 20th</th>
<th>Sep 21st</th>
<th>Nov 23rd</th>
</tr>
</thead>
<tbody>
<tr>
<td>Molly Buckley (Rights for the Elderly) Chair Jan/April 2016</td>
<td>✔</td>
<td>✔</td>
<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Louise Thompson (Túath Housing Association)</td>
<td>A</td>
<td>✔</td>
<td></td>
<td></td>
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<tr>
<td>Pat O’Connor (Roscara Housing Association) Chair Sept/Nov</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td></td>
</tr>
<tr>
<td>Charles McDonald Sue Ryder Foundation</td>
<td>✔</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Elli McMahon (Sonas Domestic Violence)</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td></td>
</tr>
<tr>
<td>Liz Clarke (Dublin Simon Community)</td>
<td>✔</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brien Friel (Peter McVerry Trust) Alternate Deirdre Rossiter (DR)</td>
<td>DR</td>
<td>✔</td>
<td>DR</td>
<td>✔</td>
</tr>
<tr>
<td>Albert Perris [SVP] Paula Kenny from November</td>
<td>✔</td>
<td>A</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Elaine Fairley (Clanmil Ireland) From April</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Kevin White (Alone)</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Shane Bradley (Hail) Replaced by Patricia Cleary Sep 2016</td>
<td>A</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Simon Brooke (Cluid Housing Association)</td>
<td>✔</td>
<td>A</td>
<td>A</td>
<td>✔</td>
</tr>
<tr>
<td>Martina Conroy Fold Ireland</td>
<td>✔</td>
<td>✔</td>
<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Padraic Brennan (Respond! Housing Association)</td>
<td>✔</td>
<td>✔</td>
<td>A</td>
<td>✔</td>
</tr>
<tr>
<td>Dolores Murphy (IWA)</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>A</td>
</tr>
<tr>
<td>Martin Meek (Oaklee Housing) From September</td>
<td>✔</td>
<td>✔</td>
<td>A</td>
<td></td>
</tr>
<tr>
<td>Eimear O’Hagan (St John of Gods) From November</td>
<td>✔</td>
<td></td>
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</tbody>
</table>

### Communications Working Group Attendance 2016

<table>
<thead>
<tr>
<th>Name</th>
<th>Nov 24th</th>
</tr>
</thead>
<tbody>
<tr>
<td>Margaret Daly (Foscadh Housing) – Chairperson</td>
<td>✔</td>
</tr>
<tr>
<td>Ken Reid (Irish Council for Social Housing) – Secretariat</td>
<td>✔</td>
</tr>
<tr>
<td>Caren Gallagher (Irish Council for Social Housing)</td>
<td>✔</td>
</tr>
<tr>
<td>Roughan McNamara (Focus Ireland)</td>
<td>✔</td>
</tr>
<tr>
<td>Niamh Randall (Simon Communities)</td>
<td>✔</td>
</tr>
<tr>
<td>Helen McCormack (Simon Communities)</td>
<td>✔</td>
</tr>
<tr>
<td>Bríd McGrath (Respond! Housing Association)</td>
<td>✔</td>
</tr>
<tr>
<td>Francis Doherty (Peter McVerry Trust)</td>
<td>✔</td>
</tr>
<tr>
<td>Peter Fitzpatrick (The Iveagh Trust)</td>
<td>✔</td>
</tr>
<tr>
<td>Kevin White (Alone)</td>
<td>✔</td>
</tr>
</tbody>
</table>
INDEPENDENT AUDITORS’ REPORT TO THE MEMBERS OF THE IRISH COUNCIL FOR SOCIAL HOUSING

We have audited the financial statements of the Irish Council for Social Housing for the year ended 31st December 2016. The relevant financial reporting framework that has been applied in their preparation is the Companies Act 2014, and Financial Reporting Standard 102.

This report is made solely to the company’s members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company’s members those matters we are required to state to them in an auditor’s report and for no other purpose.

Respective Responsibilities of Directors and Auditors
As explained in the statement of director’s responsibilities the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view and otherwise comply with the Companies Act 2014. Our responsibility is to audit and express an opinion on the financial statements in accordance with Irish Law and International Standards on Auditing (UK and Ireland).

We read the directors’ report and consider the implications for our report if we become aware of any apparent misstatements within it.

Scope of the Audit of the Financial Statements
An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company’s circumstances and have been consistently applied and adequately disclosed.

Opinion on Financial Statements
In our opinion the financial statements give a true and fair view of the assets, liabilities and financial position of the Company as at the 31st December 2016, and of its income statement for the year ended, and have been properly prepared in accordance with the relevant financial reporting framework and in particular with the requirements of the Companies Act 2014.

We have obtained all the information and explanations which we consider necessary for the purposes of our audit. In our opinion proper records of account have been kept by the company. The financial statements are in agreement with the books of account.

Crowleys DFK
Chartered Accountants and Registered Auditors
16/17 College Green
Dublin 2
Date: 29th May 2017
STATEMENT OF DIRECTORS’ RESPONSIBILITIES
FINANCIAL YEAR ENDED DECEMBER 2016

The Directors are responsible for preparing the annual report and the financial statements in accordance with Irish law and generally accepted accounting practice in Ireland including the accounting standards issued by the Accounting Standards Board and published by the Institute of Chartered Accountants in Ireland.

Irish Company Law requires the directors to prepare financial statements giving a true and fair view of the state of the affairs of the company and of the profit or loss of the company for each financial year.

In preparing these financial statements the directors are required to:
• select suitable accounting policies and apply them consistently;
• make judgements and estimates that are reasonable and prudent; and
• prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The directors confirm that they have complied with the above requirements in preparing the financial statements.

The directors are responsible for keeping proper records of account which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements and Director’s Report comply with the Companies Act, 2014. They are also responsible for safeguarding the assets of the company and hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

On behalf of the Board: 29th May 2017

Justin O’Brien
President

Neil Bolton
Treasurer
Balance Sheet  
As at 31 December 2016

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th></th>
<th>2015</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>€</td>
<td></td>
<td>€</td>
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</tr>
<tr>
<td>Fixed Assets</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Tangible Assets</td>
<td>11,714</td>
<td></td>
<td>12,727</td>
<td></td>
</tr>
<tr>
<td></td>
<td>11,714</td>
<td></td>
<td>12,727</td>
<td></td>
</tr>
<tr>
<td>Current Assets</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Debtors: amounts falling due within one year</td>
<td>54,936</td>
<td></td>
<td>8,459</td>
<td></td>
</tr>
<tr>
<td>Cash at bank and in hand</td>
<td>648,825</td>
<td></td>
<td>820,683</td>
<td></td>
</tr>
<tr>
<td></td>
<td>703,761</td>
<td></td>
<td>829,142</td>
<td></td>
</tr>
<tr>
<td>Creditors: amounts falling due within one year</td>
<td>(104,783)</td>
<td></td>
<td>(151,895)</td>
<td></td>
</tr>
<tr>
<td>Net current assets</td>
<td>598,978</td>
<td></td>
<td>677,247</td>
<td></td>
</tr>
<tr>
<td>Total assets less current liabilities</td>
<td>610,692</td>
<td></td>
<td>689,974</td>
<td></td>
</tr>
<tr>
<td>Creditors: amounts falling due after more than one year</td>
<td>-</td>
<td></td>
<td>(78,214)</td>
<td></td>
</tr>
<tr>
<td>Net Assets</td>
<td>610,692</td>
<td></td>
<td>611,760</td>
<td></td>
</tr>
<tr>
<td>Capital and reserves</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Income and Expenditure reserve</td>
<td>610,692</td>
<td></td>
<td>611,760</td>
<td></td>
</tr>
<tr>
<td>Total reserves</td>
<td>610,692</td>
<td></td>
<td>611,760</td>
<td></td>
</tr>
</tbody>
</table>

The financial statements were approved and authorised for issue by the Board:

**Justin O’Brien**  
Director  
21st June 2017

**Neil Bolton**  
Director  
21st June 2017
## Detailed Income and Expenditure Account

for the year ended 31st December 2016

<table>
<thead>
<tr>
<th>Income</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seminars and Conferences</td>
<td>48,681</td>
<td>55,461</td>
</tr>
<tr>
<td>Affiliation Fees</td>
<td>176,010</td>
<td>181,780</td>
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<tr>
<td>Grant-in-Aid</td>
<td>384,000</td>
<td>420,000</td>
</tr>
<tr>
<td>Other Grants</td>
<td>48,917</td>
<td></td>
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<tr>
<td>Social Partnership**</td>
<td>30,144</td>
<td>30,144</td>
</tr>
<tr>
<td>Pobal/White Paper Contract*</td>
<td>28,213</td>
<td>26,443</td>
</tr>
<tr>
<td>Sponsorships/Donations</td>
<td>16,652</td>
<td>17,618</td>
</tr>
<tr>
<td>Education &amp; Training Programme Fees</td>
<td>19,290</td>
<td>39,980</td>
</tr>
<tr>
<td>Sales/Services/Consultancy</td>
<td>7,971</td>
<td>7,824</td>
</tr>
<tr>
<td>Deferred Grant-in-Aid: Released for projects</td>
<td>120,500</td>
<td>165,014</td>
</tr>
<tr>
<td>Other Income</td>
<td>5,554</td>
<td>16,042</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td>885,932</td>
<td>960,306</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff Salaries</td>
<td>393,994</td>
<td>367,764</td>
</tr>
<tr>
<td>Part Salary of Dev. Officer supported by Pobal*</td>
<td>28,213</td>
<td>26,443</td>
</tr>
<tr>
<td>Part Salary of Compliance Officer supported by C &amp; V Pillar</td>
<td>30,144</td>
<td>30,144</td>
</tr>
<tr>
<td>Employer’s PRSI</td>
<td>47,970</td>
<td>40,753</td>
</tr>
<tr>
<td>Employer’s Pension Costs</td>
<td>16,886</td>
<td>31,674</td>
</tr>
<tr>
<td>Education &amp; Training Courses</td>
<td>10,619</td>
<td>20,504</td>
</tr>
<tr>
<td>Meetings, travel &amp; subsistence</td>
<td>32,706</td>
<td>45,233</td>
</tr>
<tr>
<td>Consultancy</td>
<td>13,869</td>
<td></td>
</tr>
<tr>
<td>Printing and postage</td>
<td>30,369</td>
<td>72,978</td>
</tr>
<tr>
<td>Telephone</td>
<td>7,076</td>
<td>6,750</td>
</tr>
<tr>
<td>General Office expenses</td>
<td>40,256</td>
<td>50,653</td>
</tr>
<tr>
<td>Advertising/Recruitment</td>
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<td>12,721</td>
</tr>
<tr>
<td>Legal &amp; other professional</td>
<td>35,895</td>
<td>45,723</td>
</tr>
<tr>
<td>Accountancy Fees</td>
<td>4,059</td>
<td>3,525</td>
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<tr>
<td>Bank charges</td>
<td>2,778</td>
<td>599</td>
</tr>
<tr>
<td>Rent and Rates</td>
<td>50,136</td>
<td>49,802</td>
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<tr>
<td>Light and heat</td>
<td>8,129</td>
<td>13,141</td>
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<tr>
<td>Insurances</td>
<td>8,211</td>
<td>5,660</td>
</tr>
<tr>
<td>Depreciation – fixtures &amp; fittings</td>
<td>6,382</td>
<td>5,308</td>
</tr>
<tr>
<td>Affiliation costs</td>
<td>7,538</td>
<td>7,539</td>
</tr>
<tr>
<td>Conferences &amp; Seminars</td>
<td>61,236</td>
<td>98,571</td>
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<tr>
<td>Regional network</td>
<td>8,086</td>
<td>7,073</td>
</tr>
<tr>
<td>Other non-audit services</td>
<td>4,243</td>
<td>4,797</td>
</tr>
<tr>
<td>IT and other service contracts</td>
<td>26,014</td>
<td>21,267</td>
</tr>
<tr>
<td><strong>Total Expenditure</strong></td>
<td>887,000</td>
<td>968,622</td>
</tr>
</tbody>
</table>

Bank Interest Receivable

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**Income & Expenditure Notes**

*Scheme to Support National Organisations in the Community and Voluntary Sector*

The work of the ICSH is part supported by the ‘White Paper Contract’ scheme which is administered by Pobal, amounting to €28,213 in 2016 towards the salary payment of the ICSH Housing Development Officer.

**Funding Scheme for Members of the Community & Voluntary Partnership**

The ICSH received a Social Partnership Grant of €30,144 in 2016 in part salary payment for the ICSH Compliance Development Officer.

*The ICSH acknowledges the financial support for its work from the Department of Housing, Planning, Community and Local Government, and also that of the Pobal Scheme to support National Organisations, and of the funding scheme for members of the Community and Voluntary Pillar.*
LIST OF MEMBERS
2016

Full Members

A
Abha Bhán Voluntary Housing Association Ltd.
Ability West
Achill Sheltered Housing Association
Adapt Domestic Abuse Services
Adare Sheltered Housing Limited
Aids Fund
Alone
Anvers Housing Association
Aonach Housing Association Ltd.
Apex Housing Association
Áras Mhuire Housing Ltd.
Ardara Sheltered Housing Association Ltd.
Ardfallen Sheltered Housing
ARK Housing Association c/o Five Loaves
Associated Charities Trust
Athlone and District Housing Association

B
Ballycastle & District Voluntary Housing Association
Ballydesmond Sheltered Housing Ltd.
Ballyhale Voluntary Housing Association Ltd.
Ballyhaunis Social Housing Ltd.
Ballyhooly Sheltered Housing Association
Ballymacarbry Elders Housing Association Ltd.
Banada Tourlestrane Housing Association
Bandon Geriatric and Community Council
Banner Housing Association Ltd.
Bantry Care for the Aged Association Ltd.
Belmont Park Housing Association
Bishopstown Senior Citizen Housing Association Ltd.
Brabazon Trust
Brickens Logboy Tulrahan Housing
Broomfield Housing Company Ltd.
Buncloody Day Care Services Ltd.

C
C.N.C. Housing Association Ltd.
Caisléán Nua Voluntary Housing Association
Camphill Communities of Ireland
Cappamore Housing Association
Carbery Housing Association Ltd.
Carnew Community Care CLG
Carracastle Voluntary Housing Association Ltd.
Carraig Dubh Housing Association
Carriaglea Caerde Services
Carrs Child and Family Services
Castleblayney Care Housing Association
Castlecomer Housing Association
Catholic Housing Aid Society
Charles Sheils’ Charity
Charleville Sheltered Housing Services Ltd.
Cheshire Ireland
Cill Dara Housing Company
Circle Voluntary Housing Association
Clanmil Housing Association Ireland Limited
Clannway (Meath) Voluntary Housing Association
Clúir I.C.H.
Clúir I.R.D.
Clare Haven Services
Claregalway and District Day Care Centre
Clones Special Needs Limited
Clonmel Voluntary Housing Association
Cluainin Voluntary Housing Association
Clúid Housing Association
Cobh Community Care
Coiste Tithe Uibhe Laoire Teo
Colliery Christians Voluntary Housing Association
Cómhlacht Tithe Soisialta agus Forbairt an Tsláin Teo
Conna Community Council Housing for the Elderly Association
Connemara Sheltered Housing Ltd.
COPE Foundation [Cork]
COPE Galway
Cork Mental Health Housing Association
Cork Simon Community
Corran-Deel Voluntary Housing Association Ltd.
County Donegal Parents and Friends Housing Association Limited
Croghan Enterprise Company Limited
Cuan an Chlair
Cuan Saor Women’s Refuge Ltd.
Cultada Housing Association Limited
Cumann Tíothiúchta na Dromoda Teo
Cumann Tíothiúchta Sóisialta an Bhreácaidh Nua Teo.
Curlew Housing Association Limited

D
Daisyhouse Housing Association
Danesfort Housing Association
Dara Voluntary Housing Association

38 Irish Council for Social Housing
Daughters of Charity of St Vincent de Paul Service for Persons with a Mental Handicap
Disabled People of Longford Housing Association Ltd.
Donegal Women’s Voluntary Housing Association
Doorway to Life (Abode)
Drogheda Homeless Aid Association Ltd.
Drogheda Womens and Childrens Refuge Centre Ltd.
Dublin Central Mission
Dublin Simon Community
Dundalk Simon Community

E
Embury Close Sheltered Housing Company
Enniscorthy Community Housing Ltd.
Escombe Housing Limited

F
F.H.I.S.T.
Farranree Sheltered Housing Association Limited
Fergus Housing Association
Finiskin Housing Association Ltd.
Focus Ireland
Fold Housing Association Ireland Ltd.
Foscadh Housing Association
Friends of CoAction Voluntary Housing Association

G
Galtan Limited
Galway Co-Op Housing Development Society
Galway Mental Health Association
Galway Simon Community
Gleann Ealach Housing Association
Good Shepherd Centre Kilkenny Ltd.
Good Shepherd Services
Grange and District Housing Association
Grantstown Voluntary Housing Association
Guardwell Sheltered Housing Ltd.

H
Habinteg Housing Association Ireland Limited
Hearth and Mind
Home Again
Housing Association for Integrated Living (HAIL)
Hugh Gore Institute Ltd.

I
Inagh Voluntary Housing Association Limited
Inis Housing Association
Irish Wheelchair Association

K
KADA
Kanturk Sheltered Housing Association
KARE
Kerry Emigrant Support Housing Association Ltd.
Kerry Mental Health Association
Kerry Parents and Friends Association
Kilanelin Sheltered Housing Association
Kilbolane Voluntary Housing Association
Kilconry Community Development Association Ltd.
Kildorrery Housing Association
Kilkee Housing Association
Killeshandra Housing Association Ltd.
Kildimo Parish Housing Association
Kilmihil Community Housing Association Ltd.
Kilnaboy Sheltered Homes Ltd.
Kilworth Community Housing Association Ltd.
Kingdom Voluntary Rural Housing Association
Kingsriver Housing Association

L
Lapp’s Charity
Leighlinbridge Housing Association Ltd.
Lighthouse Fellowship
Lisdoonan District Housing Association Ltd.
Little Angels Housing Association Ltd.
Little Sisters of the Poor
Loch Gowna Housing Association Ltd.
Lord Blaney Trust
Louisburgh Community Housing

M
Macroon Senior Citizens Housing Development Ltd.
Mallow Sheltered Care Ltd.
Mayo Abbey Parish Housing Association
Mayo Living Housing Association
Merrick House Limited
Mid Offaly Housing Association
Mid West Simon Community
Midlands Housing Association Ltd.
Midlands Simon Community

Midleton Lions Club Housing Association Ltd.
Millstreet & District Housing Association Ltd.
Missionaries of the Sacred Heart
Mitchelstown Senior Citizens Project
Monaghan Branch of Mentally Handicapped Association Ltd.
Monaghan Housing Association
Moorehaven Centre
Mountbellew Voluntary Homes Association Ltd.
Mountmellick Voluntary Housing Association
Muff Sheltered Housing Association Limited
Muiriosa Housing Association Limited
Mullingar Housing Association
Mullranny Day Centre Housing Limited
Murroe Community Housing Ltd.

N
Nás na Riogh Housing Association Ltd.
Nazareth Housing Association Limited
Nenagh Voluntary Housing Association
New Hope Residential Centre
Newgrove Housing Association
North and East Housing Association
North West Simon Community
Novas Initiatives

O
O’Connell Court
O’Connells Housing Trust Limited
Oasis Housing Association Ltd.
O’Connell Court
Offaly Housing Association for People with an Intellectual Disability Limited
Orione Care/The Sons of Divine Providence
Owning Care for the Elderly

P
PACE
Peamount Housing Ltd.
Peter McVerry Trust
Peter Triest Housing Association
Phibsboro Aid
Praxis Housing Association Ltd.
Prosper Fingal Housing Association Limited
R
Rathangan Senior Citizens Housing Association
Rathkeale Sheltered Housing Association Limited
Rathmore Social Action Group
Respond! Housing Association
Rights for the Elderly VHA Ltd.
Roscarra Housing Association
Roscommon Mental Health Association
Rosedale (Kilmacow) Voluntary Housing Association Ltd.
Rosepark Independent Living Company
Rosscarbery Social Housing Association Ltd.
Rural Resettlement Ireland Ltd.

S
S.O.S. Kilkenny Housing Association Limited
S.T.E.E.R. Housing Association
Saorise Housing Association Ltd.
Senior Citizens Concern Limited
Shanbally Housing Association Ltd.
Skibbereen Geriatric Society Ltd.
Sli Eile Housing Association Ltd.
Slieverue Community Housing Association
Stige Social Service Council Ltd.
SLINUA Housing Association Limited
Society of St Vincent de Paul
Sonas Domestic Violence Charity
Sophia Housing Association
Sophie Barat Residence
South East Simon Community
St Aidan’s Day Care Centre Ltd.
St Christopher’s Housing Association (Longford)
St Dominick’s Housing Association Ltd. Co. Mayo
St Francis Housing Association
St Ita’s Voluntary Housing and Day Care Ltd.
St John of God Housing Association Limited
St Killian’s Housing Association Limited
St Mary’s (Kilkenny) Voluntary Housing Association
St Michael’s House Housing Association
St Patricks Dwellings for The Elderly
Sue Ryder Foundation
Sunbeam House Services

T
Tabor Lodge Addiction and Housing Services Limited
Tearmann Éanna Teoranta
Tearmann Housing Association Ltd.
Tearmann Ui Cheallaigh Cumann Tithiochta Soisiotla
Temporary Emergency Accommodation Mullingar (T.E.A.M.)
The Iweagh Trust
The Royal Hospital Donnybrook Voluntary Housing Association Ltd.
The Salvation Army
Thomond Housing Association
Thurles Lions Trust Housing Association Ltd.
Títhe Cois Trá (Lacken Housing Association)
Tramore Voluntary Housing Association Limited
Túath Housing
Tullamore Housing Association Ltd.
Tulsk Voluntary Housing Association Ltd.

U
Upton Cork Housing Association

V
Villiers Housing Association Ltd.

W
Waterford Dove Housing Association
Waterford Housing Association (Títhean Housing Association)
Western Housing Association
Westgate Foundation
Women’s Aid Dundalk

Y
YMCA Homeless Services

Supporting Members
CrossCare
Depaul Ireland
Disability Federation of Ireland
Mental Health Ireland
Safe Home Programme Limited
Simon Communities of Ireland

Associate Members
Fold Housing Association
Friends of Lisdoonvarna Community Health Facility Ltd.
The County Limerick Housing Services Company Limited
White Oaks Housing Association