Irish Council for Social Housing

ANNUAL REPORT 2017
ABOUT THE IRISH COUNCIL FOR SOCIAL HOUSING

The Irish Council for Social Housing (ICSH) is the national social housing federation of non-profit voluntary and other national housing associations. The ICSH represents approximately 270 members that manage 33,000 homes for families on a low income, older people, people with disabilities and households experiencing homelessness.

OBJECTIVES

- Promotion of non-profit/voluntary housing for the relief of housing need and homelessness
- Acting as a representative body for affiliated members
- Facilitating the exchange of information amongst members in relation to the planning, provision and management of social housing
- Provision of information, advice, guidance, education, training and research.
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This 2017 Annual Report clearly demonstrates the amount of important work undertaken by the ICSH and its member organisations throughout the year. Thankfully, 2017 was a year of substantial progress with a record level of housing output achieved. The challenge for the sector now is to sustain our rapid growth and to deliver a greater volume of new homes in a sustainable manner.

The ICSH and member organisations are acutely aware of the enormous challenges that exist in overcoming the housing and homeless crisis, a crisis that continued to deepen in 2017. While the crisis will not be resolved quickly, it is important that the sector continues to scale up and demonstrate its ability to respond to the housing need that exists. It is heartening therefore that in 2017, one in every three new long-term social homes were delivered by housing associations. That’s 2,330 homes through a combination of build, acquisition and leasing. Together with re-lets of existing homes the sector provided 3,160 households with a new home in 2017.

Those new homes were delivered by ICSH members across Ireland from the small community-based, volunteer-led body through to the major national social housing providers. As President of the ICSH, I would like to pay tribute to all those who volunteer, work and support the efforts of approved housing bodies across the country as they seek to respond to the urgent need for high quality and secure homes.

While 2017 brought a welcome growth in output, there remains a way to go for the membership to deliver on the targets set down for the sector under Rebuilding Ireland, targets which are ambitious and challenging for us all. However, the ICSH and its member organisations are very much determined to see the sector, not only meet those targets, but to exceed them. One area of critical importance for the sector is the availability of land, and in particular access to State owned lands for the purposes of providing greater numbers of social housing. The ICSH continued to represent the views and needs of members to our partners in the Department of Housing, Planning and Local Government (henceforth, ‘the Department’) and with colleagues in local authorities across the country.

The ICSH secretariat also continued to provide expert advice and support to members and make representations on behalf of the sector reflecting the feedback from right across the membership tiers. This work of the ICSH is always important but particularly now as it will be clear to many member organisations and leadership groups that the sector is in a period of significant transition. For many, that transition is about securing the appropriate wind-down and hand over of a long running community-based housing association. For a great many others, it is transitioning from a period of limited activity to a period of intense activity. All of this brings with it challenges for the members and the individuals who oversee, govern and manage the organisations. Thus, the ICSH and its work is an incredibly valuable resource for the sector as a whole.

It is of no surprise to note that the ICSH had a very busy year in 2017 as outlined in the activity reports of the different working groups included in this report. The ICSH governance structures have become established and are working well in terms of consultation, consideration of policy matters and decision-making. The ICSH Council meet every quarter, and the ICSH Board meet every two months. To enable improved governance, an Audit and Risk Committee of the Board was established in 2016, and they have met on a number of occasions to review the risk policy, risk register, financial statements and staffing matters.

I would like to thank all Board Directors, Council Members and all representatives on the different working groups for their hard work and commitment to the sector in 2017. I would like to thank Donal McManus and all the
“As President of the ICSH, I would like to pay tribute to all those who volunteer, work and support efforts of approved housing bodies across the country as they seek to respond to the urgent need for high quality and secure homes.”

ICSH Secretariat for all their ongoing work to support and represent the members’ and their needs. The ICSH Secretariat represent the sector on the different working groups in Rebuilding Ireland, which is a key role. The ICSH also participate on a number of SPC committees in different local authority areas relating to local housing policy. The secretariat have made very significant efforts to engage these SPCs and their members in order to better inform public representatives of the value and importance of the work undertaken by members of the ICSH.

Finally, I would like to acknowledge the support of the Department of Housing, Planning, and Local Government, our key stakeholder. I would also like to acknowledge the support of the Housing Agency, Housing Finance Agency and local authorities during the year. This partnership approach between the ICSH and the statutory bodies is essential for the achievement of the housing programme detailed in Rebuilding Ireland. As a national federation of housing associations, the ICSH recognises that we have a vital role in the resolution of the homeless and housing crisis. We recognise the enormity of the challenge that we face as our members respond by providing high quality homes for those in need.

I conclude by thanking Justin O’Brien who was President of the ICSH in 2017 and to all the outgoing board, council, sub-committee and working group members who contributed to the work of the ICSH in 2017.

Mr Pat Doyle
President ICSH
INTRODUCTION

2017 was a year of significant activity within the ICSH, both for the Secretariat, and the also the various ICSH structures ranging from the specialist working groups, the Council and the Board. All these had a strong focus on developing new opportunities, problem solving and working with new partners. This was the final year of the new three-year cycle for the ICSH Governance Structures, which were agreed at the end of 2014. This work was supplemented by numerous regional, county and one-to-one meetings with ICSH members, local authorities, and other private and public bodies. Importantly for the ICSH, there was greater engagement, awareness raising and promotion of the sector with elected members from local authorities and the Oireachtas. This included presentations to local authority Strategic Policy Committees on Housing, and Oireachtas Committees. The ICSH survey of elected members in 2016 also ensured greater engagement with councilors as a stakeholder group. And, in order to better understand the needs of key stakeholders, the ICSH commissioned the first independent sector-wide tenant survey of ICSH members, which indicated a satisfaction rate of over 80%.

2017 also saw continued practical support by the ICSH to members relating to compliance and regulation. The ICSH support service to members for registration of AHB tenancies with the Residential Tenancies Board (RTB) ensured that up to 28,000 tenancies were registered with the RTB. This was a significant achievement collectively by the sector. In addition, ongoing support to individual members resulted in over 240 AHBs now signed-up to the voluntary regulation code (VRC). There have been varying demands and priorities coming from ICSH members; these range from the significant new development ambitions of Tier 3 members, to a focus on housing management, service delivery and regulation from many Tier 1s and Tier 2s.

Representing and Promoting the Sector

There was continued representation by the ICSH on behalf of members, including participation in a number of the structures arising from the Government Action Plan on Housing and Homelessness, Rebuilding Ireland. Representation also included more time and resources focusing on communication and promotion of the sector and member activities. The ICSH Conference was a significant event in 2017, bringing together all the stakeholders involved in housing in Ireland and the Community Housing Awards in 2017, together with the launch of the Community Housing Awards publication by Minister English, were key to promoting the sector.

There were a significant number of submissions, briefing papers and research outputs from ICSH with members inputs. These ranged from submissions and subsequent follow-up meetings with government departments on issues affecting the sector as well as other bodies such as the Central Statistics Office (CSO). The latter included the research and briefing papers in response to Eurostat and the CSO examining the status of AHBs. The ICSH continues to represent the sector as a member of Housing Europe (the European Federation of Public, Cooperative and Social Housing) as well as FEANTSA (the European Federation of National Organisations Working with the Homeless). As part of developing these partnerships through mutual learning, the ICSH was successful in being included as a partner in a two-year EU Erasmus+ funded programme focusing on housing and support.

The ICSH attracted 6 new members in 2017, with membership currently at over 250. Part of the ongoing work includes continued support to those members who wish to collaborate with other ICSH members and AHBs in the sector. To assist in this, the ICSH have produced an updated Toolkit on Collaboration to ensure long-term sustainability.
“There have been varying demands and priorities coming from ICSH members; these range from the significant new development ambitions of Tier 3 members, to a focus on housing management, service delivery and regulation from many Tier 1s and Tier 2s.”

**Management Board**

The ICSH Management Board continued to oversee the implementation of the ICSH Strategic Plan 2015-2018. It also has to ensure resources are available to meet commitments in the Strategic Plan, which continues to be challenging. The Board, comprising six elected members and three external board members, provides oversight and strategic direction. New Council and Board members were elected at the end of 2017 for a three-year cycle. The Board would like to thank Board and Council Members who served over the last three years and welcome the new Council and Board Members, who will serve over the coming years.

**Dr Donal McManus**

*Chief Executive Officer*
Approved housing bodies delivered 1/3 (2,330 homes) of all long-term social housing in 2017.

5,756 homes in the delivery pipeline.

3,160 homes off the waiting list in 2017.

90% of NAMA social housing properties (over 2,200) were delivered by housing associations.

15 family hubs were delivered by housing associations in 2017.


ICSH MEMBERS 2017

237 ICSH Members

229 Full Members

3 Associate Members

5 Supporting Members

25,476 Number of homes managed by Members.
Approved housing bodies delivered:
1/3 (2,330 homes) of all long-term social housing in 2017

ICSH MEMBERS 2017:
173 people experiencing homelessness were accommodated under Housing First

4 in 5 tenants are satisfied with the services they receive from housing associations

28,351 tenancies from over 300 housing associations registered with the Residential Tenancies Board

1,891 units delivered under the Social Housing Current Expenditure Programme (SHCEP)

2,330 new builds, acquisitions and leases in 2017

439 units delivered under the Capital Assistance Scheme (CAS)

3,649 Number of Volunteers

12,139 Special Needs Homes

13,115 General Needs Homes

63% Provide Additional Services to Tenants

3,160 homes off the waiting list in 2017

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63% Provide Additional Services to Tenants
For anyone locked out of either renting or owning their own home, the past year has undoubtedly been a difficult one. The shortage of supply of homes was felt across the housing system, with the levels of homelessness rising sharply during the year at the most acute end. In December 2016, there were 1,205 families with 2,505 dependents in homeless accommodation and this rose to 1,408 families with 3,079 dependents in December 2017.

For the past number of years, the Government has been applying various strategies to deal with the housing crisis including the Construction Strategy (2014), the Social Housing Strategy (2014), and Rebuilding Ireland (2016). The response from the construction sector has been lukewarm with a slow increase in residential activity. However, there are some signs of growth, with planning permissions at 20,800 in 2017, an increase of 27% on 2016. Commencement notices are showing a positive trend, with 18,100 new houses notified in the 12 months to March 2018. This is an increase of 27% year-on-year. While positive signs of growth are welcome, there is concern that the rate of increase is not equal to the scale of the crisis.

Housing associations have been increasing both capacity and output and will continue to do so over the coming years. Despite the considerable policy challenges ahead, the sector is committed to providing homes to the most vulnerable in our society and working with our partners, we are determined to reach – if not exceed – our targets.

**Rebuilding Ireland: Reviewed in 2017**

Rebuilding Ireland was reviewed and amended during the summer of 2017, with an updated target of 50,000 long-term social homes agreed. As part of the review, the ICSH argued that the primary focus of the Action Plan should be on increasing the stock of permanent social housing. The reliance on the private rented sector is too unreliable and insecure in nature and will cost the state hundreds of millions annually. The ICSH also called for public lands to be made available to housing associations for development as part of the strategy.

One of the commitments in the Plan was the creation of a coordination unit to provide a ‘one-stop-shop’ to support housing associations with more coordinated delivery under the various mechanisms across all local authority areas. This unit will be a key support for housing associations in meeting the targets set down in the action plan and the ICSH has worked closely with it in identifying key priorities.

The absence of affordable or cost rental housing in the Irish housing system is having a significant impact on affordability. It is now urgent that the Government adopt a mixed tenure approach in developing new schemes combining social rental housing, affordable rental and private housing.

The availability of long-term finance for the sector is another key issue. In 2017, the ICSH progressed a funding vehicle for six Tier 3 AHBs to open up funding partners willing to lend into the sector on a long-term basis. We also made a submission to the Central Bank to allow credit unions to lend to AHBs for housing. Following extensive consultation, the Central Bank has now opened up this avenue of lending. The Revolving Fund operated by the Housing Agency continues to provide a fund for upfront acquisitions on an ongoing basis.

Rebuilding Ireland made a commitment to develop a National Vacant Housing Re-use Strategy which will target vacant properties for the delivery of social housing and housing generally. This strategy needs to be published and promoted.

The ICSH has worked closely with members during 2017 to identify the key policy changes that would make a significant difference to delivery and these include:
• Access to sites/land
• Affordable rental delivery for AHBs
• Re-classification of sector as off-balance sheet
• Regulation on a statutory basis
• Improved management systems including housing nominations
• 2016 LA/AHB Development protocol
• Part V delivery
• Support for special needs projects
• Development of long term financing arrangements and a unified rental system

Housing Association Activity 2017

Capital Assistance Scheme (CAS)
In 2017, there were 439 homes delivered under the CAS providing housing for people with specific needs. There was another CAS call during the year with the emphasis shifting away from acquiring homes to building new stock.

The ongoing CAS construction pipeline is significant with 129 individual schemes to build 1,235 homes. The ICSH will continue to support members to deliver on these sites to progress their projects as quickly as possible to bring forward these homes.

Social Housing Current Expenditure Programmes (SHCEP)
In 2017, 1,891 units were delivered by housing associations under SHCEP. This was a significant increase on 2016 (838 units) reflecting the work being done by the sector to increase output in partnership with the Department and local authorities. During the year, there were also assessments carried out on 229 projects which included 3,390 units for 22 AHBs.

This programme includes a number of different delivery schemes that enable leasing, acquisitions and construction. The CALF and P&A scheme is a vital element of the programme and provides housing associations with a capital injection to progress developments. During 2017, the Department rolled-back on the existing CALF arrangement that was in place and initiated a review. The financing arrangements that underpin social housing development need to be stable, as uncertainty and residential development do not mix well. It is hoped that the review will be concluded shortly.

Housing associations have embraced the CALF and P&A model to deliver more homes and will continue to work collaboratively with the Department and local authorities.

Mortgage to Rent
The Mortgage to Rent scheme assists homeowners who are suffering under the burden of mortgage debt that they are unable to repay and who are at risk of losing their homes. 87 homeowners were assisted in 2017. Housing associations purchase the property with the householder staying put and becoming a tenant paying an affordable rent, thus ensuring they can stay in their home paying a rent that is sustainable.

Housing Finance Agency Activity
There are now 16 AHBs with certified borrower status under the Housing Finance Agency (HFA). The HFA has approved €340 million loan finance for the provision of 2,180 homes.

“While positive signs of growth are welcome, there is concern that the rate of increase is not equal to the scale of the crisis.”
Supporting ICSH Members

A key priority for the ICSH is to promote and represent the housing association sector in Ireland with the objective of improving our social housing system. It is our function to articulate the role and contribution that housing associations make within Irish social policy. To do this, we forge strong partnerships among the many stakeholders with whom we interact. The ICSH is committed to the development of sustainable housing associations and we advocate for continual improvements in the legislative, policy and funding environment in order to achieve this.

In working for a better housing system that serves all households, we recognise that the sector can achieve more in partnership and through collaboration both within the sector and externally. The National Conference held in September 2017, ‘Social Housing: the next phase’ provided a platform for all stakeholders to discuss and advance the social housing agenda with speakers discussing the ongoing policy challenges.

Housing Policy 2017

In 2017 the housing supply and affordability crisis worsened on all fronts, while homelessness continued to rise. In terms of political leadership, there was a change at the helm, with Eoghan Murphy TD being appointed to Cabinet as the Minister for Housing, Planning and Local Government in June 2017.

The new Minister undertook to review Rebuilding Ireland, which had been introduced one year before. The ICSH made a submission to the Minister in July 2017 proposing that the primary focus of the Action Plan should be on increasing the stock of permanent social housing rather than relying on private rental sector stock. It is the view of the ICSH that this is critical to overcoming the dysfunction in the housing system.

ICSH Submissions, Stakeholder Briefings, Research and Media Engagement in 2017

In 2017, the ICSH made numerous submissions on a range of important policy developments which had an impact on housing and homelessness. These included:

- Submission on the Review of Rebuilding Ireland
- Submission to the Central Bank on the Consultation on Potential Changes to the Investment Framework for Credit Unions
- Submission on the National Vacant Housing Re-Use Strategy
- Submission to the Consultation on Home Care Services, Department of Health
- Submission on the National Planning Framework (NPF), ‘Ireland 2040, our plan’
- Dáil Committee on Housing and Homelessness
- Briefing to Minister Eoghan Murphy
- Briefing to Minister Damien English
- Pre-Budget Submission 2018
- Submission to the Department of Social Protection on Budget 2018
- Input to the National Economic Dialogue, Dublin Castle
- Input to HSE Housing Manual for Service Providers
- Inputs to the Dublin City Council Housing with Support Pilot Project
Engagement with Elected Members
The ICSH continued to liaise with elected members at our member regional meetings, through their attendance and participation at our annual national conference, via ICSH presentations to the local authority Strategic Policy Committee (SPC) meetings, as well as other communications platforms, such as the annual Housing Practitioners’ Conference. The ICSH sees national and local elected members as key partners in the delivery of social housing and value their role in supporting households.

Research & Member Briefings
• Quarterly Development Survey
• RTA Advice Notes
• Governance Advice Notes

Media Engagement
More than 30 press releases were issued to national and regional media outlets during 2017. Half of these press releases had a local/community focus and were issued to targeted regional media outlets. There were more than 50 broadsheet, tabloid, regional and online newspaper mentions of the ICSH from July-December 2017 (an increase of more than 66% on the same period in 2016). In addition, the ICSH appeared on major national and international news agenda setting stations and local stations (including RTE Radio 1 Morning Ireland, RTE Radio 1 Drivetime, TV3 and Al Jazeera Stream).

Rebuilding Ireland: Housing Association Role
There are a number of measures relating directly to the housing association sector under Rebuilding Ireland. The target for housing associations in 2017 for build and acquisition was 1,525. The sector performed well against this target with 2,330 completed under all programmes.

The focus remains on building up sector capacity and the pipeline to deliver over 15,500 new social housing homes by 2021 under Rebuilding Ireland. The working group will closely monitor the work of the sector in meeting the targets (which are challenging) and the 2018 target for delivery.

Improving Delivery Mechanisms
There was a CAS call undertaken in 2017, which built on the experience of the previous year’s call. The ICSH liaised with the Department on issues arising out of the CAS call process over the past number of years, in particular where there were delays and inconsistencies within the system. The Call in 2017 added another category of ‘Care Leavers at Risk of Homelessness’, which was most welcome in terms of forward planning for such vulnerable individuals.

The CAS scheme is a crucial public policy tool for providing homes for specific categories of vulnerable social housing applicants including people who are homeless, older persons and people with disabilities, and should be safeguarded as such.

Procurement Seminar
The ICSH held a procurement seminar in April to discuss the Procurement procedures affecting housing associations. The Office of Public Procurement (OGP), gave a presentation detailing their fully integrated Design Team Framework and its place in assisting housing associations with the delivery of new build residential units under the Social Housing Strategy. And the Project Management
and Procurement unit in the Housing Agency made a presentation on the services they provide to the sector: offering procurement and project management advice and support for local authorities and Housing Associations in the accelerated delivery of their social housing programmes. The Housing Agency are currently working to co-ordinate and support project development and project briefs, where requested, and helping to manage the design and tendering processes as required.

Development Survey
The ICSH Development Survey, developed by the working group, was compiled on a quarterly basis in 2017. The survey provides data on the number of homes in development, which is a vital tool for ensuring the sector keeps on track in terms of meeting its targets for output. The Quarter 4 survey results identified 5,756 homes in various stages of development, which will come on stream over the next three years.

Communications Protocol between Local Authorities and Housing Associations
The communications protocol was introduced to provide a transparent process through which Local Authorities can engage with housing associations for the delivery of social housing in their respective areas. In 2017, the ICSH raised a number of issues with the implementation of the protocol and called for a review of its operation to ensure the protocol was supporting local authorities and housing associations in working together.

Housing with Support Pilot Scheme – Dublin
The ‘Housing with Support’ pilot project aims to develop a model of housing for older people in Ireland. In 2017, the Expression of Interest for the Inchicore site was advertised by Dublin City Council, with Circle Voluntary Housing Association and Alone selected to undertake the scheme. This is an excellent example of partnership working at all levels, which will be rolled-out for further similar developments. [See Housing for Older Persons, under Housing Management and Special Needs Working Group for more details].

Vacant Homes Strategy
The use of vacant homes and strategies to ensure that existing housing stock is used to alleviate the housing crisis was a key priority issue for the ICSH and its members in 2017. Housing associations engaged with schemes, such as the ‘Repair and Leasing Scheme’ and ‘Buy and Renew’, in order to bring more empty homes into use for people on social housing waiting lists.

Mortgage to Rent
The Mortgage to Rent scheme is a government initiative to help homeowners who are at risk of losing their home. Housing associations engage in the scheme, assisting households in becoming tenants of the housing association, and thus remaining in their homes. In 2017, 87 households were assisted through this scheme. The scheme has been slow to take off due to the response of Banks and its complexity. It is hoped that the newly established AHB, ‘iCare Housing’, will increase the take-up of the scheme among distressed homeowners. iCare Housing’s specific remit is to buy suitable homes from banks where the mortgage holder can’t pay the mortgage.

Rapid Delivery Framework
To assist in accelerating social housing delivery, the Office of Government Procurement (OGP) established a Framework Agreement with 12 Design and Build contractors, in January 2017, for the provision of rapid delivery housing. The working group examined this and the need for rapid delivery housing. In 2017, a number of housing associations began progressing this form of construction in order to accelerate the building timeframes for development.

Tier 3/HFA Approved Working Group
The Tier 3/HFA Approved Working Group met four times during 2017 to consider and frame the response to some of the major policy changes taking place. The working group provides a strategic lead on the key challenges facing the sector.

Classification of Approved Housing Bodies
The Working Group dedicated a significant amount of its time to the most pressing policy challenge to the sector: the classification of Approved Housing Bodies by the CSO. The working group continues to lead on this policy priority with the objective of designing proposals that will be accepted by government to return AHBs to their previous ‘off-balance sheet’ status. The ICSH made a submission supporting independent classification to ensure that housing associations remain off balance sheet.

Credit Union Lending
The ICSH engaged with credit union representatives in 2017 in relation to the proposals that credit unions would provide funding to AHBs for the provision of social housing. The ICSH made a submission to the Central Bank in relation to allowing credit unions to lend to AHBs for the provision of housing. This form of lending to AHBs has now been permitted by the Central Bank.
ICSH/AHB Finance Vehicle
Work continued between the six Tier 3 ICSH housing associations members and PWC on a project to establish financing through special purpose vehicle (SPV) structures. Initially, the objective was to progress off-balance sheet mechanisms to deliver finance into the sector.

Regulation of Approved Housing Bodies
The working group provided analysis on the regulatory system in place for the sector, including the voluntary, interim arrangements and the need for a legislative system of regulation for the sector. There are a number of issues including the need for the legislation to be published, with clear guidelines, facilitating independence and proportionality.

Finance Working Group
SORP working group
The Statement of Recommended Practice (SORP) Working Group continues to meet to look at improved guidelines, including training, system changes and reviewed reporting included in Housing SORP. The group have provided input to the consultation document, the Triennial review of UK and Ireland accounting standards: Approaches to changes in international financial reporting standards (IFRS).

The working group highlighted that IFRS contains many complexities that are relevant to larger organisations that report to shareholders, meaning some requirements of IFRS are not relevant to the social housing sector and add greater inconsistency. In particular it was noted that the interpretation of FRS102 could trigger fair value accounting for some loans.

Opinion was agreed that Housing SORP should take precedent over Charities SORP.

ICSH/AHB Off-Balance Sheet Financing and Financial Vehicles
ICSH obtained some financial support from the Department’s Innovation Fund and established a Working Group, which includes six Tier 3 Associations and the ICSH, continues to meet to identify off-balance sheet funding models through which housing associations can borrow without impacting on government debt levels.

The Working Group appointed PWC in January to look at potential funding options and define a structure for the SPV on what they hope to achieve. The group worked through options such as commercial banks and pension funds. The role of Credit Unions was noted as a source of viable funding notwithstanding significant regulatory hurdles. The ICSH made a submission to the Central Bank in relation to credit unions lending to AHBs and this form of lending has now been permitted.

The SPV Working Group then entered into Phase 2 following a market sounding exercise to explore financial options currently in the market. The CSO decision to reclassify the sector will now impact and shape the group’s future meetings. Work is continuing with six Tier 3 AHBs on examining sustainable long-term private financing, including special purpose vehicles.

Stock Condition Survey
The ICSH survey samples were completed with positive feedback for Tiers 1 and 2. These samples informed the Stock Condition Survey Guidance document, which was created following input from McGovern’s Surveyors. This is now available on request or online at year end. This Document notes a move away from a percentage-based approach and rather a representation of the lifespan of individual items. Members noted that guidance will be especially useful if a cost rental model is to be developed.

Capital Assistance Scheme (CAS)
Throughout the year, the CAS was discussed at length including progress and associated barriers to delivery with the ICSH communicating this feedback to the Department. Most notable was the request for more flexibility and a rolling CAS call, which was then announced in July. Members were advised on the Department’s preference for construction, noting that they wished for any acquisitions to be made through the Buy & Renew scheme.

Work continues to encourage AHBs to protect and utilise the only remaining capital funding source. Members noted the slow response rates and comparisons with CALF progress rates. ICSH are continuing to progress a tracker document in conjunction with the Department to assist with delay issues.

Auditor Framework Panel
The Working Group noted a largely Tier 1 interest in an auditor panel that understand the sector and the requirements for an annual audit, internal audit, financial advice and regulation but (one not limited geographically). The ICSH compiled a survey querying members’ current auditors, in terms of the fees, inclusions and so on. The result was that members were satisfied with their current service and did not wish to progress a ‘group type’ scheme. The Tier 1 Working Group may progress this, as the appetite remains within the smaller housing associations.
CSO Review
The Working Group included significant time allocated to discussing the classification of the AHB sector and its financial implications.

14 Tier 3 AHBS were recommended to be reclassified by the CSO as part of the local government sub-sector in December 2017. The new ‘off-balance sheet’ status has been made based on both elements of governance and financing as means of control. Financial factors have formed a large focus for the investigation, including the emphasis on funding streams and less expected elements such as the source of tenant income which was deemed to be 2/3 social welfare. The ICSH have made a submission to note these factors are not relevant or queried in other sectors and that the impact of a negative decision could mean AHBS would have to compete within the same fiscal space as health/education and so on.

Common Differential Rent Policy
A Rent Policy Subgroup progressed the issue of Common Differential Rent Policy and its impact on the sector. Members contributed significantly to the proposal sent to the ICSH Council in March including the possible impact on tenants and the need to allow for service charges in the policy. Concerns were expressed that a differential rent is insufficient income for the AHB to maintain the property and the need for an affordable rent with private finance.

The secretariat advised that the Department’s consultation on the Local Authority National Rents Framework may adopt the standard income disregards the ICSH Rent Working Group has agreed. A meeting was held and a proposal was made and feedback was provided. However, any ultimate decision on the proposed ICSH rent policy would tie-in with the national review of rents by the Department but would be a difficult political item to address.

CALF Review
The Working Group received a document circulated from the Department detailing notes in relation to the proposed CALF review. Members noted the review, and that the yield was likely to be less as a result of it, which is of concern to them. A short-term CALF Review Working Sub Group was set up to feed into this review with a wider review being coordinated through the Housing Agency. This review will form a structural review of the overall CALF mechanism. This sub-group informed a full ICSH submission made in 2018. The results have not yet been released.

Financial Regulation
With the conclusion of the Tier 3 pilot, the Regulation Office is progressing with the Financial Readiness Scoping Exercise for Tier 2 AHBs. Concerns expressed by members about the capacity of internal systems to deliver on the financial reporting requirements were discussed and the acceleration of the assessment cycle including rolling-out the Financial Standard to other tiers.

Some Boards felt the information was quite generic and not specific enough to each association. In some cases, there was a request for an external assessment to be completed but no standardised approach that would be positive to progress. It was noted that the Report is not currently under Freedom of Information.

Housing Management and Special Needs Working Group
The Housing Management and Special Needs working group supports the ICSH Council and Management Board in developing and reviewing policies relating to housing management in general and with particular regard to the management of housing for older persons, people with disabilities and households experiencing homelessness. Relevant legislation is also reviewed and considered by the group as well as the development of innovative solutions and housing management support.

The group’s workplan reflects the priorities and expectations for housing associations under the Social Housing Strategy and other strategic objectives for the sector as well as aligning it with the priorities under Rebuilding Ireland. The Housing Management and Special Needs Working Group met on four occasions in 2017 and the following areas were progressed by the group.

Impact and Implementation of the Residential Tenancies (Amendment) Act
The working group continued to provide input and advice on the roll-out and issues arising for housing associations under the Residential Tenancies Amendment Act, commenced on 7th April 2016. As well as advising on the practical arrangements of registration, the input of the group was invaluable in reviewing the legislation and highlighting areas where there may be anomalies or unintended consequences. Issues arising were fed back to the Residential Tenancies Board (RTB) by the ICSH.
Data Protection
The working group raised issues and concerns around practices regarding data sharing, particularly sharing tenant data with statutory bodies. These issues were further emphasised in light of the new obligations under the EU General Data Protection Regulation (GDPR), which commences in 2018. The ICSH liaised with the working group in reviewing the Regulation with the objective of developing guidance and training in early 2018.

Housing for People with Disabilities
A key focus of the group was monitoring the implementation of the Housing Strategy for People with Disabilities, in which housing associations are identified as the key delivery mechanism for housing for people with disabilities. This also involved feedback on the updating of the Guidelines for the Assessment and Allocation Process for Social Housing Provision for People with a Disability through ICSH’s position on the Housing Agency’s Housing Sub-Committee. These Guidelines were formally adopted in October 2017.

The working group also fed into the ‘Making Homes’ subgroup, aimed at producing a guidance and information document on location, design, fit-out and living in homes for people with disabilities, including people moving to the community from congregated settings. This document is still being progressed by the members of the sub-group.

Housing for Older Persons
The working group members fed into the ICSH on the principles that should underpin a model of housing with support being developed in Dublin City Council (DCC). The Dublin/Inchicore ‘Housing with Support’ pilot project aims to develop a model of housing for older people in Ireland where the key components (pillars), the physical environment supports provided onsite and integration into the local community, are designed with older people at the centre. The Inchicore ‘Housing with Support’ Demonstration Project aims to act as a prototype for other similar developments within Dublin and around the country. The Expression of Interest for the Housing with Support scheme was sent using the Communications Protocol and the pre-stage 1 capital appraisal (CAS) was submitted by DCC. The ICSH have contributed to the evaluation of the project through a dedicated working group.

In addition to the above working group, members also contributed to the Consultation on Home Care Services and the Department of Housing policy paper on housing for older people through ICSH submissions.

Actions on Homelessness
Members with specific expertise on the delivery and management of housing for formerly homeless households used the working group forum to raise specific issues in this area. The roll-out of Housing First, the DRHE Homeless Action Plan, the roll-out of Family Hubs and modular housing were all raised through the working group and actions agreed where necessary. The ICSH highlights these issues through the Dublin regional Homeless Consultative Forum and local authority strategic policy committees (SPCs).

Tenant Experience Survey
The ICSH completed the first sector-wide tenant survey, that focused on capturing the tenant’s experience. The questionnaire addressed the quality of homes, tenants’ relationship with their landlords, opinions on infrastructure and community engagement as well as an appraisal of the level of supports provided. 400 tenant interviews were completed from a sample of 11 housing associations across all tier levels. The final report is an important engagement and communication tool for the promotion of the sector to stakeholders such as local authorities and private finance bodies, as well as being useful in informing associations of the work they are currently doing well, and areas they need to target to improve their landlord/tenant relationship. (For more information see Services to Members 2017).
Tophouse – EU Project

The working group were updated on an EU Erasmus funded programme/project, called Tophouse, in which the ICSH is a partner. Tophouse is a project that aims to develop specialist tools that can be used to improve the effectiveness, fairness and transparency of assessing and allocating social housing as well as related non-housing supports to people with a disability, older persons and people experiencing homelessness. Working group members were encouraged to participate in the project as it progresses in 2018.

Tier 1 Working Group

In 2017, the Tier 1 Working Group continued its input into identifying and examining issues of relevance particularly for smaller community-based housing associations. The main areas of work for this group focused on issues around regulation, governance, board renewal and encouraging collaboration between housing associations.

The group identified key priorities such as further education and support regarding the use of, and provision for, sinking funds as well as board member training and encouraging more collaboration in areas such as audit fees, stock condition surveys and other housing management issues. The working group also focused on advocating for appropriate regulation for volunteer-only associations in the sector and was used as the Tier 1 consultation mechanism for the Housing Regulation Office when it was in the process of preparing the Governance Standard which was launched in late 2017.

The work of this group has continued into 2018, and these issues, as well as others, continued to be highlighted by Tier 1 representatives.

Communications Working Group

The Communications Working Group met three times in 2017. The Group is made up of communications and policy staff representing ICSH members from all three tiers. The terms of reference for the group include reviewing and updating the ICSH Communications Plan, agreeing consistent messaging to articulate the role of housing associations, identifying areas for planned promotion, reviewing ICSH communications practice with members and discussing medium-term strategy for consideration by ICSH members, Council and Board.

The group reviewed the 2015 ICSH Communications Plan and proposed edits to reflect the major changes that have occurred in the housing policy landscape as well as supporting the expansion of ICSH digital communications outputs alongside traditional print media engagement, in order to cater for the diverse needs of ICSH membership and ensure members remain engaged with and supportive of the ICSH. The group also discussed how best to articulate the role and contribution of housing associations and the ICSH as their representative body, and it was agreed that the group would produce key documents focusing on agreed core communication themes for the sector (land, budget, finance, cost/process and capacity), as well as a standardised language and messaging guide for external communications (particularly around engaging with the media).

One of the key issues that was frequently discussed was the output/construction data being discussed in the media, and the difficulty for the housing association to stand over the figures published by the Department. Over the course of the year, it was recognised that this external pressure was having a positive impact on transparency around social housing output. The group also recognised the merits of widely promoting the ICSH Tenant Survey 2017, as well as the housing association activity reports.
REPRESENTING AND PROMOTING THE SECTOR

- **Residential Tenancies Board**: Board Policy; Finance Committee; Legislative, Practice and Procedure Committee; Research, Education and Awareness Committee; Stakeholders Group
- **Rebuilding Ireland Structures**: Oversight Group; Project Board; Pillar 2 Project Group; Dublin Task Force; Cork Delivery Group
- **Housing Agency**: Board; Audit & Risk Committee
- **National Housing Strategy for People with Disabilities**: Housing Subgroup; Fingal DCC; Housing and Disability Steering Groups (HDSGs); Mental Health and Community Living Task Force
- **HIQA**: Service Providers Forum
- **Dublin Regional Homeless Executive Joint Consultative Forum**: Joint Homelessness Consultative Forum; Implementation Advisory Group (IAG)
- **Older People**: Age Friendly Alliance; DCC Housing for Older People Group; Housing for Older People Steering Group (Department of Housing, Planning and Local Government)
- **Community and Voluntary Pillar**: Secretariat
- **Dublin City Council**: Housing Strategic Policy Committee
- **National Economic and Social Council (NESC) 2016**
- **Vacant Homes Working Group**

**European Bodies**
- **Housing Europe**: Housing Europe (formerly Cecodhas) is the European Federation of Public, Cooperative & Social Housing
- **Feantsa**: European Federation of National Representative Organisations working with the Homeless
ICSH National Social Housing Conference 2017

The ICSH Biennial National Social Housing Conference, supported by Gas Networks Ireland took place on the 27th & 28th September 2017 in the Limerick Strand Hotel. Opened by Minister Eoghan Murphy, the theme of the two-day conference was Social Housing – The Next Phase: Scale, Innovation and New Housing Choices and this was explored during five major panel discussions and parallel sessions. 40 national and international speakers representing the voluntary housing sector, academia, local and national politics, the public sector and civil service, alongside diverse speakers from the private sector discussed current issues and debated with the 320 delegates in attendance.

Issues explored included the impact of economic and demographic trends in Ireland on housing affordability, and presentations offered comparative analyses of the building costs of private developers, housing associations and cooperatives, as well as innovative procurement models overseas that are successfully driving down construction costs. Delegates were introduced to international co-housing models that urge a rethink of our relationship with each other and our housing. The Conference also saw the launch of the iCare Mortgage to Rent scheme, and delegates took stock of the rising levels of homelessness as well as the precarity of private rental housing. There were also frequent discussions on mixed tenure, mixed-use schemes and regeneration over the course of the two-day event.
ICSH Allianz Community Housing Awards 2017

The ICSH Community Housing Awards 2017 sponsored by Allianz Insurance, were announced at the ICSH Biennial Social Housing Conference dinner in the Limerick Strand Hotel in September 2017. Amongst the entrants, a number of key themes emerged. The number of homeless projects served as a stark reminder of the immediacy of the housing crisis and demonstrated that both local authorities and housing associations are tackling the issue head-on and working collaboratively to provide short-term and long-term housing solutions for those most in need. Growth in relationships and partnership-building between stakeholders was evident amongst the contributions, alongside a marked increase in new build projects, which included exploring and applying more sustainably led technologies and energy efficient measures to deliver high quality homes.

Fold Ireland’s housing regeneration scheme at Ballygall Road, Glasnevin, Dublin scooped the overall winner award at the 8th Biennial Community Housing Awards. The ICSH also celebrated the winners of the Community Housing Awards 2017 on Wednesday, 15th November in the Irish Architectural Archive, Dublin. Damien English TD, Minister for Housing and Urban Renewal, launched the winners’ brochure alongside representatives of the winning entries.

Group Insurance Scheme

The ICSH Group Insurance Scheme for members is administered by BHP Insurance and underwritten by Allianz. The level of coverage and service offered to members through this scheme remains excellent and costs to members have been competitive despite rising prices in a challenging insurance market. In 2017, 207 ICSH members were signed up to the scheme.

Garda Vetting

The ICSH has been carrying out the vetting of staff and volunteers for ICSH members since 2010. With the commencement of the Children and Vulnerable Persons Vetting Act 2012 in 2016, Garda vetting for certain categories of staff is now mandatory and the ICSH would advise all members to have their own policy on Garda vetting in line with this legislation. In 2017, the ICSH received and processed the vetting of 673 applicants from 41 different member organisations. With the further rollout of e-vetting, which is completed online, the waiting time for results has significantly reduced with the vast majority of completed applications having results returned within 10 working days.
Education and Training

The ICSH’s partnership with the Chartered Institute of Housing in delivering their Certificate in Housing course continued with our third class of students successfully completing their course in 2017 and the fourth intake of learners beginning in autumn 2017. The provision of education and training and the upskilling of housing professionals is a core way in which the ICSH increases the capacity of the sector.

The course offers the following modules:
- Housing management services
- Housing law
- Housing need, demand and supply
- Housing policy
- Housing economics and finance
- Managing people

Seminars

Seminars were held for members in 2017 on the topics of Procurement, the Residential Tenancies Board as well as Compassion Fatigue. Over 150 delegates attended ICSH seminars around the country in 2017.

In February, a joint event was held in partnership with the Residential Tenancies Board (RTB) to review progress to date on the registration of tenancies with the RTB, dispute resolution processes, and a review of housing association dispute cases received to date, including a case study from the sector from Novas. The presentation of this case study from Novas was of great interest to delegates and a very useful learning tool.

The procurement seminar held in Dublin in April took place in the context of Rebuilding Ireland’s roadmap to significantly increase the delivery of social housing units, boost private housing construction, improve the rental market, and to meet an overall commitment to see housing supply increase. With the housing association sector increasingly being relied upon to deliver on ambitious output targets, this seminar gave an overview of the current procurement framework and recent housing association experiences of engagement. Speakers from the housing association sector, as well as the Office of Government Procurement (OGP) and the Housing Agency, gave presentations setting out their area of involvement in the process.

Workshops on the topic of Compassion Fatigue were held in Limerick and Dublin. This training was offered to front-line housing and support workers and was aimed at avoiding compassion fatigue, a type of burnout. Delegates were encouraged to reflect on their working routine and manage it in a way that will lead to better self-care.

TopHouse

TopHouse is a project funded through the EU Erasmus+ programme that aims to define, refine and formally establish the competences of housing professionals involved in the assessment and allocation of housing and supports to people with disabilities across Europe. The project was approved in 2017 and will run for two years.

The ICSH is involved as the project partner in Ireland and is working closely with partners in the UK, Belgium, Austria, Finland and Spain.

Housing Association Performance Management (HAPM)

2017 was another record year for HAPM. 109 members made HAPM returns throughout the year with 69 ICSH members providing full year returns. The full year returns amounted to 20,136. This is by far the highest number ever recorded.

While the results from member data can vary somewhat from year to year, overall HAPM has consistently demonstrated excellent levels of housing management by housing associations and 2017 was no exception to this.
Tenant Experience Survey

The ICSH completed the first sector-wide tenant survey that focused on capturing the tenant’s experience. The questionnaire addressed the quality of homes, tenants’ relationship with their landlords, opinions on infrastructure and community engagement as well as an appraisal of the level of supports provided. 400 tenant interviews were completed from a sample of 11 housing associations across all tier levels. Highlights from the ICSH Tenant Experience Survey 2017 include:

• Over 8 in 10 tenants are satisfied (or very satisfied) with the services that they receive from their housing association.
• 85% of tenants are happy with how their housing association deals with anti-social behaviour.
• Tenants were asked how important they considered it to one day be able to purchase their own home. 45% of respondents indicated that it was important, 37% of respondents indicated it was not important and 19% stated it was neither.
• Housing quality and estate management are the most important factors for tenants.
• 75% of tenants who contacted their housing association in the previous 12 months were satisfied with the service they received.

ICSH Regional Meetings

Our regional member meetings concluded in Kilkenny (South East) on 13th of June. A total of six meetings (with 166 individuals in attendance) were held across the country with rich learning arising out of member queries and contributions.

Garda Vetting and RTB issues were raised in Cavan, as well as difficulties in accessing adaptation grants. There was conversation on the ICSH’s role in driving the housing for older people agenda as well as discussion around collaboration and board succession issues. The Dublin meeting saw the issue of family hubs being raised, social housing stereotyping and the failure to define an affordable housing model. In Claremorris, the importance of CAS as well as associated difficulties and delays were raised alongside concerns over the role of HIQA. Other issues that arose at the meeting included sinking funds and stock condition surveys, and whether volunteers had the skill-base to carry-out this work. In Cork, we heard about obstacles to the work of councilors and local authority staff, with devolved decision-making highlighted as critical to resolving this. Concerns were raised over rough-sleeping figures and stretched funding and the need for debt relief to enable to council to build more social housing. Key Issues from members included CAS delays and procurement obstacles.
European Neighbours' Day

European Neighbours’ Day was celebrated by a number of ICSH members on 19th May 2017. Examples of European Neighbours’ Day events held by ICSH members included:

- Respond Housing hosted a number of events around the county to celebrate European Neighbours Day 2017. The western region celebrated European Neighbours Day in Ballygrennan Close, Moyross, Limerick on 19th May.

- The Saint John of God Housing Association celebrated in Gleann na hEorna, Tallaght alongside their Respond Housing neighbours and celebrations continued up the road in Shankill, as Shankill Tidy Towns joined residents to celebrate the event with a litter pick. Afternoon tea was provided, kindly sponsored by KC Peaches.

- Tullamore, County Offaly celebrations were organised by the good neighbours of Clontarf Road, Tihilly, Lann Elo, Arden View and Midlands Simon. Anna May McHugh, the Queen of the National Ploughing Championships, spoke on the day.

Tenancy Registration Support Service

The ICSH continued to provide a dedicated service to members in 2017 to assist them with the requirements of the Residential Tenancies Act 2015: namely that all AHB tenancies be registered with the RTB by 6th April 2017. This service provided assistance and support with the registration process, the RTB dispute process, assistance with the practical application of the legislation, delivery of information seminars and the production of several guidance documents on various aspects of the Act. The main output of this service was the registration of 28,000 tenancies from housing associations across the country.
Impactful Communications 2017
As a membership body, we have continued to keep affiliated members up to date on policy, legislative, funding and governance changes as well as providing information on upcoming events by email and through our website and social media platforms. And members continued to receive monthly eBulletins and the ICSH newsletters.

2017 brought increased engagement and relationship-building with national and regional media, greater visibility of the sector and ICSH as a membership body and enhanced reach across digital communication platforms. This has led to more direct contact with the ICSH office from the media (including student media), public sector and the general public.

Digital Media
The ICSH website had more than 220,000 pageviews during 2017. The highest ranked pages (apart from the homepage) were sector vacancies, member search, and ICSH services. The ICSH Twitter account had 1,800 followers by December 2017 (1,100 by end of December 2016). Data from ICSH digital communications platforms indicate that the organisation’s digital footprint has grown (with a very significant increase in the number of ICSH mentions on Twitter) and our role as the membership body for AHBs, and an information/services hub, is reflected in the type of content accessed on our website.
NEWLY BUILT, FINISHED, UPGRADED AND SPECIALLY DESIGNED HOUSING:
MEMBER ACTIVITY 2017

TÚATH HOUSING
ABBOT COURT, CUALANOR, DUN LAOGHAIRE
124 New Energy Efficient Social Homes acquired through a NAMA/NARPS vehicle.

FOCUS IRELAND
GREENMOUNT CLOSE, DUBLIN 6
28 new homes for families, couples and singles.

PETER MCVERRY TRUST
ST AGATHA’S COURT, DUBLIN 1
A regeneration project that has delivered 11 high quality apartments in the North Inner City.
IVEAGH TRUST
ANAMORE COURT, BALLYFERMOT, DUBLIN 10
A €10m scheme of 70 x one-bed apartments in a supported setting for older people, and the largest social housing development delivered in 2017.

CLÚID HOUSING
BROOME LODGE, CABRA, DUBLIN 7
43 one-and two-bedroom apartments in a development that has been specifically designed to promote independent living in an age-friendly society.

CAMPHILL COMMUNITIES
BROOK HOUSE, THOMASTOWN, CO. KILKENNY
A new supported housing community of 5 homes, carved into a steeply sloping medieval street.
TINTEÁN HOUSING
TINTEÁN WILLOW, BALLINACARRIG, CARLOW
Built to accommodate 6 tenants, this is the first group home for people with disabilities designed and constructed to passive house standards.

TÚATH HOUSING
FFRENCHEMULLEN HOUSE, CHARLEMONT STREET
Túath Housing manage the 79 social homes and a community complex on behalf of Dublin City Council, delivered as part of an innovative public-private partnership deal between Dublin City Council and developers McGarrell Reilly.

RESPOND HOUSING
CHANEL MANOR, COOLOCK, DUBLIN 5
Chanel Manor is now home to 16 families with 103 individuals, including 69 children, in their new homes for life. All 16 families were previously on the social housing waiting list for Dublin City Council.

TÚATH HOUSING
LISCORRIE, DROGHEDA, CO. LOUTH
The construction of these new build, high quality, homes has taken just over 12 months and all 41 homes have been allocated to tenants from the council’s housing list.
CASTLEBLANEY CARE
CASTLEBLANEY, MONAGHAN
Completion of a group home for people with disabilities and 10 houses.

IRISH WHEELCHAIR ASSOCIATION (IWA)
AN FRAOCH, BELMULLET, CO. MAYO
Seven homes designed and built by the IWA with each house tailored to the specific requirements of the future tenants.

OAKLEE HOUSING
ABBEYLANDS, CASTLEDERMOT, CO. KILDARE:
An off-the-shelf acquisition of 20 units, with CALF and HFA funding. The development is a mixture of one-and two-bed homes.

BROADFIELD GROVE, RATHCOOLE, SOUTH COUNTY DUBLIN: 14 CALF and HFA funded Part V three-bed units.

STATION ROAD, GOREY, WEXFORD: 10 units leased under the NAMA/NARPS scheme.

RESPOND HOUSING
FAMILY HUB, TALLAGHT, DUBLIN 24
The facility, formerly the Cuan Álainn domestic violence refuge, has capacity for 9 families where 7 families have their own apartments with 2 families sharing a kitchen in adjoining apartments.
SOCIETY OF ST VINCENT DE PAUL
CONVENT HILL, TRAMORE
In partnership with Waterford City and County Council, the regeneration of 10 cottages built in 1825 in the heart of an urban environment.

CLÚID HOUSING
MILFORD MANOR, CLONDALKIN, DUBLIN 22
68 Units purchased for €17.8 Million and delivered in 2017 over five phases.

CLÚID HOUSING
PARK ROW VIEW, LIMERICK
Refurbishment of derelict properties comprised of 20 two- and three-bedroom apartments & duplexes.
The first meeting of the newly elected ICSH Board post-EGM October 2014 took place on 19th March 2015. The three external members joined the Board from 30th April 2015.

All ICSH Board members retired at the end of their three-year tenure in December 2017

**TIER 1**
- Molly Buckley
  - Leinster/South East
- Pat O’Connor
  - West/North West

**TIER 2**
- Tina Donaghy
- Pat Doyle

**TIER 3**
- Justin O’Brien
- Neil Bolton

**External Members**
- Oliver O’Loughlin
- Aoife Walsh
- John Corcoran

The incoming ICSH Board for 2018-2020 was elected at the end of 2017 by postal ballot.

**ICSH Board Meeting Attendance Record 2017**

<table>
<thead>
<tr>
<th>Board Meetings 2017</th>
<th>Justin O’Brien</th>
<th>Molly Buckley</th>
<th>Tina Donaghy</th>
<th>Pat Doyle</th>
<th>Pat O’Connor</th>
<th>Neil Bolton</th>
<th>Oliver O’Loughlin</th>
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*A – Apologies*
In the third year of its Tenure the ICSH Council met on four occasions.

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<thead>
<tr>
<th>Name</th>
<th>Tier Representative</th>
<th>Member Organisation</th>
<th>1st Mar 2017</th>
<th>31st May 2017</th>
<th>30th Aug 2017</th>
<th>18th Oct 2017</th>
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<td>Pat O’Connor</td>
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*A – Apologies*
## Development & Supply Working Group Attendance 2017

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<tr>
<td>Kevin Lunny, St John of God HA</td>
<td></td>
<td>✔</td>
<td>A</td>
<td>✔</td>
</tr>
<tr>
<td>Tina Donaghy/Sue Taylor, Fold Ireland</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
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</tr>
<tr>
<td>Vincent Keenan/ Brendan McGinley, North &amp; East HA</td>
<td>✔</td>
<td>✔</td>
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<td>✔</td>
</tr>
<tr>
<td>Michael Haynes/Denise Doorty, Claraclan Ireland</td>
<td>✔</td>
<td>✔</td>
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<tr>
<td>Parag Jogelcar/Michael Hamill, Respond HA</td>
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</tr>
<tr>
<td>Martina Smith/Patricia Cleary, HAIL</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>James O’Halloran/David Murphy/Daniel Forde, Clúid Housing</td>
<td>✔</td>
<td>✔</td>
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<tr>
<td>Rory O’Moore/Evelyn Hyder, Dublin Simon</td>
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<td>✔</td>
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<tr>
<td>Sinead McCullion, Sophia Housing</td>
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<tr>
<td>Gene Clayton, The Ivecagh Trust</td>
<td>✔</td>
<td>✔</td>
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<tr>
<td>Pat Costelloe, Circle VHA</td>
<td>✔</td>
<td>✔</td>
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<tr>
<td>John Mulhall/David Brown, Oaklee Housing</td>
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<td>✔</td>
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<tr>
<td>Martin Loughran/David Murphy, Túath</td>
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<tr>
<td>Robert Reid, Sue Ryder Foundation</td>
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<tr>
<td>Michael Goulding, Novas Initiatives</td>
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## Housing Management & Special Needs Working Group Attendance 2016

<table>
<thead>
<tr>
<th>Name</th>
<th>1st Feb</th>
<th>3rd May</th>
<th>13th Sept</th>
<th>28th Nov</th>
</tr>
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<tbody>
<tr>
<td>Pat O’Connor, Chair [Roscara Housing Association]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
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</tr>
<tr>
<td>Kevin White [Alone]</td>
<td>✔</td>
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<tr>
<td>Elaine Fairley [Clúid Housing Association]</td>
<td>✔</td>
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<td>✔</td>
</tr>
<tr>
<td>Simon Brooke [Clúid Housing]</td>
<td>A</td>
<td>A</td>
<td>A</td>
<td>✔</td>
</tr>
<tr>
<td>Liz Clarke [Dublin Simon]</td>
<td>✔</td>
<td>✔</td>
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<td>✔</td>
</tr>
<tr>
<td>Jan Mingle/Ger Spillane [Focus Ireland]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
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</tr>
<tr>
<td>Martina Conroy [Fold Ireland]</td>
<td>✔</td>
<td>✔</td>
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</tr>
<tr>
<td>Patricia Cleary [Housing Association for Integrated Living – HAIL]</td>
<td>A</td>
<td>A</td>
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<td>✔</td>
</tr>
<tr>
<td>Dolores Murphy [Irish Wheelchair Association]</td>
<td>✔</td>
<td>✔</td>
<td>A</td>
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</tr>
<tr>
<td>Martin Meek/Grainne Donnelly [Oaklee Housing]</td>
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<td>A</td>
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</tr>
<tr>
<td>Brian Friel [Peter McVerry Trust]</td>
<td>A</td>
<td>A</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Padraic Brennan [Respond! Housing]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Molly Buckley [Rights for the Elderly]</td>
<td>A</td>
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<td>A</td>
<td>✔</td>
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<tr>
<td>Eimear O’Hagan [Saint John of God Housing Association]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
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<tr>
<td>Elli McMahon [Sonas]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Paula Kenny [Saint Vincent de Paul]</td>
<td>A</td>
<td>✔</td>
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<tr>
<td>Alison O’Gorman [Tuath Housing]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Louise Thompson [Tuath Housing]</td>
<td>✔</td>
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</tbody>
</table>

*A – Apologies*
## Finance Working Group Attendance 2017

<table>
<thead>
<tr>
<th>Meetings 2017</th>
<th>10th Feb</th>
<th>5th May</th>
<th>15th Sept</th>
<th>1st Dec</th>
</tr>
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<tbody>
<tr>
<td>Cathal Callan [Clúid Housing]</td>
<td>A</td>
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<tr>
<td>Roderick Canning [Apex Housing Association]</td>
<td>✔</td>
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</tr>
<tr>
<td>Pat Dennigan/ Remona O’Neill [Focus Ireland]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Ray Fanning [Respond! Housing Association]</td>
<td>✔</td>
<td>A</td>
<td>✔</td>
<td>A</td>
</tr>
<tr>
<td>Martin Hannigan, Chair meeting 3&amp;4 [Dublin Simon Community]</td>
<td>✔</td>
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<td>✔</td>
</tr>
<tr>
<td>Paul Harrison [The Iveagh Trust]</td>
<td>✔</td>
<td>✔</td>
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<tr>
<td>Orla Marshall/Amanda Kelly [Sophia Housing Association]</td>
<td>A</td>
<td>✔</td>
<td>✔</td>
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<tr>
<td>John Masterson [Cooperative Housing Ireland]</td>
<td>✔</td>
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<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Clodhna O’Leary [HAIL]</td>
<td>A</td>
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</tr>
<tr>
<td>Anne O’Meara [Circle Voluntary Housing Association]</td>
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</tr>
<tr>
<td>Brian O’Sullivan [chair meeting 1 &amp;2]/Neil Anderson [Túath Housing Association]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Michael Rafferty [Oaklee Housing Trust]</td>
<td>✔</td>
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<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Pio Murtagh [North &amp; East Housing Association]</td>
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<td>✔</td>
<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Jonathan Boggs [Clanmil Ireland]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Anne Marie Gavin [Sonas]</td>
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<td>A</td>
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</table>

## Communications Working Group Attendance 2017

<table>
<thead>
<tr>
<th>Meetings 2017</th>
<th>16th Feb</th>
<th>4th Jul</th>
<th>13th Dec</th>
</tr>
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<tbody>
<tr>
<td>Margaret Daly [Foscadh Housing] – Chairperson</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Lucinda Murrihy/James Harold [Clúid Housing]</td>
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<td>A</td>
<td>A</td>
</tr>
<tr>
<td>Roughan McNamara [Focus Ireland]</td>
<td>✔</td>
<td>✔</td>
<td>A</td>
</tr>
<tr>
<td>Niamh Randall [Simon Communities]</td>
<td>✔</td>
<td>✔</td>
<td>A</td>
</tr>
<tr>
<td>Helen McCormack [Simon Communities]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
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<tr>
<td>Brid McGrath [Respond Housing Association]</td>
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<td>✔</td>
<td>A</td>
</tr>
<tr>
<td>Francis Doherty/Caoimhseach Connolly [Peter McVerry Trust]</td>
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<td>A</td>
<td>✔</td>
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<tr>
<td>Peter Fitzpatrick [The Iveagh Trust]</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Pat Doherty [Alone]</td>
<td>✔</td>
<td>A</td>
<td>A</td>
</tr>
</tbody>
</table>

A – Apologies
INDEPENDENT AUDITORS’ REPORT TO THE MEMBERS OF THE IRISH COUNCIL FOR SOCIAL HOUSING

We have audited the financial statements of the Irish Council for Social Housing CLG for the year ended 31st December 2017. The relevant financial reporting framework that has been applied in their preparation is the Companies Act 2014, and Financial Reporting Standard 102, and the accounts have been properly prepared in accordance with the requirements of both.

This report is made solely to the company’s members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company’s members those matters we are required to state to them in an auditor’s report and for no other purpose.

Respective Responsibilities of Directors and Auditors

As explained in the statement of director’s responsibilities, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view and otherwise comply with the Companies Act 2014. Our responsibility is to audit and express an opinion on the financial statements in accordance with Irish Law and International Standards on Auditing (UK and Ireland).

We read the directors’ report and consider the implications for our report if we become aware of any apparent misstatements within it.

Scope of the Audit of the Financial Statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company’s circumstances and have been consistently applied and adequately disclosed.

Opinion on Financial Statements

In our opinion the financial statements give a true and fair view of the assets, liabilities and financial position of the Company as at the 31st December 2017, and of its income statement for the year ended, and have been properly prepared in accordance with the relevant financial reporting framework and in particular with the requirements of the Companies Act 2014.

We have obtained all the information and explanations which we consider necessary for the purposes of our audit. In our opinion, proper books of account have been kept by the company. The financial statements are in agreement with the books of account.

Crowleys DFK,
Chartered Accountants and Registered Auditors
17 College Green
Dublin 2

Date: 1st June 2018
STATEMENT OF DIRECTORS’ RESPONSIBILITIES
FINANCIAL YEAR ENDED DECEMBER 2017

The Directors are responsible for preparing the annual report and the financial statements in accordance with Irish law and generally accepted accounting practice in Ireland including the accounting standards issued by the Accounting Standards Board and published by the Institute of Chartered Accountants in Ireland.

Irish Company Law requires the directors to prepare financial statements giving a true and fair view of the state of the affairs of the company and of the profit or loss of the company for each financial year.

In preparing these financial statements, the directors are required to:

• select suitable accounting policies and apply them consistently;
• make judgements and estimates that are reasonable and prudent; and
• prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The directors confirm that they have complied with the above requirements in preparing the financial statements.

The directors are responsible for keeping proper books of account which disclose with reasonable accuracy, at any time, the financial position of the company and to enable them to ensure that the financial statements and Directors’ Report comply with the Companies Act, 2014. They are also responsible for safeguarding the assets of the company and hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

On behalf of the Board: 5th June 2018

Pat Doyle       James Rocke
President       Treasurer
## Balance Sheet
### as at 31 December 2017

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed assets</strong></td>
<td>€</td>
<td>€</td>
</tr>
<tr>
<td>Tangible assets</td>
<td>60,134</td>
<td>11,714</td>
</tr>
</tbody>
</table>

| **Current assets**   |       |       |
| Debtors: amounts falling due within one year | 2,955 | 54,936|
| Cash at bank and in hand | 603,914 | 648,825|
|                      | 606,869| 703,761|
| Creditors: amounts falling due within one year | (26,618) | (104,783)|

| **Net current assets** |   |   |
|                        | 580,251| 598,978|

| **Total assets less current liabilities** |   |   |
|                                           | 640,385| 610,692|

| **Net assets** |   |   |
|               | 640,385| 610,692|

| **Capital and reserves** |   |   |
| Income and Expenditure reserve | 640,385| 610,692|

| **Total reserves** |   |   |
|                   | 640,385| 610,692|

The financial statements were approved and authorised for issue by the Board:

**Pat Doyle**  
*Director*  
5th June 2018

**James Rocke**  
*Director*  
5th June 2018
## Detailed Income and Expenditure Account for the year ended 31st December 2017

<table>
<thead>
<tr>
<th>Income</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seminars and Conferences</td>
<td>64,468</td>
<td>48,681</td>
</tr>
<tr>
<td>Affiliation Fees</td>
<td>194,413</td>
<td>176,010</td>
</tr>
<tr>
<td>Grant-in-Aid</td>
<td>411,593</td>
<td>384,000</td>
</tr>
<tr>
<td>Other Grants</td>
<td>-</td>
<td>48,917</td>
</tr>
<tr>
<td>Social Partnership **</td>
<td>30,144</td>
<td>30,144</td>
</tr>
<tr>
<td>Pobal/White Paper Contract*</td>
<td>27,532</td>
<td>28,213</td>
</tr>
<tr>
<td>Sponsorships/Donations</td>
<td>27,530</td>
<td>16,652</td>
</tr>
<tr>
<td>Education &amp; Training Programme Fees</td>
<td>29,533</td>
<td>19,290</td>
</tr>
<tr>
<td>Sales/Services/Consultancy</td>
<td>16,150</td>
<td>7,971</td>
</tr>
<tr>
<td>Deferred Grant in-aid- released for projects</td>
<td>78,214</td>
<td>120,500</td>
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<tr>
<td>Other Income</td>
<td>44,589</td>
<td>5,554</td>
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<tr>
<td><strong>Total Income</strong></td>
<td>924,166</td>
<td>885,932</td>
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</table>

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>2017</th>
<th>2016</th>
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</thead>
<tbody>
<tr>
<td>Staff Salaries</td>
<td>375,684</td>
<td>393,994</td>
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<tr>
<td>Part Salary of Compliance Officer supported by C&amp;V Pillar **</td>
<td>30,144</td>
<td>30,144</td>
</tr>
<tr>
<td>Part Salary of Development Officer supported by Pobal*</td>
<td>27,532</td>
<td>28,213</td>
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<tr>
<td>Employer’s PRSI</td>
<td>40,762</td>
<td>47,970</td>
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<tr>
<td>Employer’s Pension Costs</td>
<td>12,083</td>
<td>16,886</td>
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<tr>
<td>Education &amp; Training Courses</td>
<td>29,034</td>
<td>10,619</td>
</tr>
<tr>
<td>Meetings, travel &amp; subsistence</td>
<td>33,811</td>
<td>32,706</td>
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<tr>
<td>Consultancy</td>
<td>13,979</td>
<td>13,869</td>
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<tr>
<td>Printing and postage /stationary</td>
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<td>30,369</td>
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<tr>
<td>Telephone</td>
<td>5,335</td>
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<tr>
<td>General Office expenses</td>
<td>34,691</td>
<td>40,256</td>
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<tr>
<td>Advertising/Recruitment</td>
<td>3,961</td>
<td>12,191</td>
</tr>
<tr>
<td>Legal &amp; other professional</td>
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<td>35,895</td>
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<tr>
<td>Audit Fees</td>
<td>5,781</td>
<td>4,059</td>
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<tr>
<td>Bank charges</td>
<td>508</td>
<td>570</td>
</tr>
<tr>
<td>Rent and Rates</td>
<td>72,451</td>
<td>50,136</td>
</tr>
<tr>
<td>Light and heat</td>
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<td>8,129</td>
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<tr>
<td>Insurances</td>
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<td>8,211</td>
</tr>
<tr>
<td>Depreciation – fixtures &amp; fittings</td>
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<td>6,382</td>
</tr>
<tr>
<td>Affiliation costs</td>
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<td>7,538</td>
</tr>
<tr>
<td>Conferences and Seminars</td>
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<td>61,236</td>
</tr>
<tr>
<td>Regional network</td>
<td>14,377</td>
<td>8,086</td>
</tr>
<tr>
<td>Other non-audit services</td>
<td>1,476</td>
<td>4,243</td>
</tr>
<tr>
<td>IT and other service contracts</td>
<td>15,255</td>
<td>28,222</td>
</tr>
<tr>
<td><strong>Total Expenditure</strong></td>
<td>894,473</td>
<td>887,000</td>
</tr>
</tbody>
</table>
Income & Expenditure Notes

** The Funding Scheme for Members of the Community & Voluntary Partnership
The ICSH received a Social Partnership Grant of €30,144 in 2017 towards the salary payment of the ICSH Compliance Development Officer.

* Scheme to Support National Organisations in the Community and Voluntary Sector
The work of the ICSH is part-supported by the “White Paper Contract” scheme which is administered by Pobal. The ICSH received grants under the Scheme amounting to €27,532 in 2017 towards the salary payment of the ICSH Housing Development Officer.

The ICSH acknowledges the financial support for its work from the Department of Housing, Planning, Community and Local Government, and also that of the Pobal Scheme to support National Organisations, and of the funding scheme for members of the Community and Voluntary Pillar.
# LIST OF MEMBERS 2017

## Full Members

### A
- Achill Sheltered Housing Association
- Adapt Domestic Abuse Services
- Adare Sheltered Housing Limited
- Aghamore Voluntary Housing Association
- Aids Fund
- Amber, Kilkenny Women’s Refuge
- Anew Support Services
- Aoilbheas CLG
- Aonach Housing Association Ltd
- Apex Housing Association
- Áras Mhuire Housing Ltd
- Ardara Sheltered Housing Association CLG
- Ardfallen Sheltered Housing
- ARK Housing Association c/o Five Loaves
- Associated Charities Trust (ACTS)

### B
- Ballycastle & District Voluntary Housing Association
- Ballydesmond Sheltered Housing Ltd
- Ballyhaunis Social Housing Ltd
- Ballymacarbry Elders Housing Association Ltd
- Banada Tourlestrane Housing Association
- Banner Housing Association Ltd
- Belcarra Community Co-Op Ltd
- Belmont Park Housing Association
- Bishopstown Senior Citizen Housing Association Ltd
- Brabazon Trust
- Bray Women’s Refuge Housing Association
- Bréifne Social Housing Association
- Brickens Logboy Tulrahan Housing
- Broomfield Housing Company Ltd

### C
- C.N.C. Housing Association Ltd
- Caisleáin Nua Voluntary Housing Association
- Callan Community Voluntary Housing
- Carbery Housing Association Ltd
- Carnew Community Care CLG
- Carracastle Voluntary Housing Association Ltd
- Carriglea Cairde Services
- Carrs Child and Family Services
- Castleblayney Care Housing Association
- Castlecomer Housing Association
- Catholic Housing Aid Society
- Charles Sheils’ Charity
- Charleville Sheltered Housing Services Ltd
- Cheshire Ireland
- Cill Dara Housing Company Limited by Guarantee
- Circle Voluntary Housing Association
- Clanmil Housing Association Ireland Limited
- Clár I.C.H.
- Clár I.R.D.
- Claregalway and District Day Care Centre
- Clones Special Needs Limited
- Clonmel Voluntary Housing Association
- Cluáinín Voluntary Housing Association
- Clúid Housing Association
- Colliery Christians Voluntary Housing Association
- Cómhlaíocht Tithe Soisialta agus Forbairt an Tsúiláin Teo
- Conna Community Council Housing for the Elderly Association
- Connemara Sheltered Housing Ltd
- Coolmine Housing Association
- COPE Foundation (Cork)
- COPE Galway
- Cork Mental Health Housing Association
- Cork Simon Community
- Corran-Deel Voluntary Housing Association Ltd
- County Donegal Parents and Friends Housing Association Limited
- County Wexford Community Workshop (Enniscorthy) Limited
- Croghan Enterprise Company Limited
- Cuan an Chl Lair
- Cuan Saor Women’s Refuge Ltd
- Culfadda Housing Association Limited
- Cumnann Tithiochta na Dromoda Teo
- Cumnann Tithiochta Soisialta an Bhreacadh Nua Teo

### D
- Daisyhouse Housing Association
- Danesfort Housing Association
- Daughters of Charity of St Vincent de Paul Service for Persons with MH
- Disabled People of Longford Housing Association Ltd
- Donegal Women’s Voluntary Housing Association
- Doorway to Life (Abode)
- Drogheda Homeless Aid Association Ltd
- Drogheda Women’s and Children’s Refuge Centre CLG
- Dromin/Athlacca Housing Project Ltd
- Dublin Simon Community
- Dundalk Simon Community
E
Embry Close Sheltered Housing Company
Enniscorthy Community Housing Ltd
Errigal Housing Association

F
F.H.I.S.T.
Fergus Housing Association
Finisklin Housing Association Ltd
Focus Ireland
Fold Housing Association Ireland Ltd
Foscaid Housing Association
Four Mile House Housing Association
Fr. Peyton Voluntary Housing Association

G
Galway CLG
Galway Co-Op Housing Development Society
Galway Mental Health Association
Galway Simon Community
Gleann Ealach Housing Association
Glenamoy Housing Association
Good Shepherd Services
Grange and District Housing Association
Grantstown Voluntary Housing Association
Guardwell Sheltered Housing Ltd

H
Habinteg Housing Association Ireland CLG
Hearth and Mind
Home Again
Housing Association for Integrated Living (HAIL)
Hugh Gore Institute Ltd

I
Irish Society for Autism
Irish Wheelchair Association

J
John Nash Charity Sheltered Housing
JPC Housing Association Ltd

K
KADA
Kanturk Sheltered Housing Association
KARE
Kerry Emigrant Support Housing Association Ltd
Kerry Mental Health Association
Kilarerin Sheltered Housing Association
Kilbolane Voluntary Housing Association
Kilcorney Community Development Association Ltd
Kildorrery Voluntary Housing Association CLG
Kilkee Housing Association
Killeshandra Housing Association Ltd
Killimer Parish Housing Association
Kilmihil Community Housing Association Ltd
Kilmoyvee Community Housing Limited
Kilnaleck Sheltered Homes Ltd
Kilworth Community Housing Association Ltd

L
Leighlinbridge Housing Association Ltd
Lighthouse Fellowship
Little Angels Housing Association Ltd
Little Sisters of the Poor
Lord Blaney Trust
Louisburgh Community Housing

M
Macroom Senior Citizens Housing Development Ltd
Mallow Sheltered Care CLG
Mayo Abbey Parish Housing Association
Mayo Living Housing Association
Merrick House DAC
Mid Offaly Housing Association
Mid West Simon Community
Midlands Simon Community
Midleton Lions Club Housing Association Ltd
Millstreet & District Housing Association Ltd
Mitchelstown Senior Citizens Project
Monaghan Branch of Mentally Handicapped Association Ltd
Monaghan Housing Association
Moore Haven Centre
Mountbellew Voluntary Homes Association Ltd
Mountmellick Voluntary Housing Association
Moyne Voluntary Housing Association
Muff Sheltered Housing Association Limited
Muiriosa Housing Association Limited
Mullingar Housing Association
Mulranny Day Centre Housing CLG

N
Nazareth Housing Association Limited
Nenagh Voluntary Housing Association
New Hope Residential Centre
Newgrove Housing Association
North and East Housing Association
North Connemara Voluntary Housing Association Limited

O
Oakdene House
Oaklee Housing
Oasis Housing Association Ltd
Offaly Housing Association for People with an Intellectual Disability Limited
Orione Care/The Sons of Divine Providence
Owning Care for the Elderly

P
Peter McVerry Trust
Peter Triest Housing Association
Phibsboro Aid
Praxis Housing Association Ltd
Prosper Fingal Housing Association Company Limited by Guarantee

R
Rathkeale Sheltered Housing Association Limited
Rathmore Social Action Group
Ratoath Independent Living Initiative
Respond! Housing Association
Rights for the Elderly VHA CLG
Rosscarra Housing Association
Rosedale (Kilmacow) Voluntary Housing Association Ltd
Rosepark Independent Living Company
Rosscarbery Social Housing Association Ltd
### Supporting Members
- CrossCare
- Depaul Ireland
- Disability Federation of Ireland
- Mental Health Ireland
- Safe Home Programme CLG

### Associate Members
- Fold Housing Association
- Friends of Lisdoonvarna Community Health Facility Ltd
- Voluntary Housing Support Services CLG

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